

File Number: 12562		Arms Service number: 00000540	
Last Name: BEN'S GUN STORE		First Name:	
Street: 706 LYONS		City: SCHULENBURG	
State: TX	Zip: 78958	Home Ph: 409-743-6577	
Work Ph:	Product Type: F A T		
Type Concern: S	P PD P S	Concern Code: 1007	
Concern: FIRED ON SAFE RELEASE			
Cause Code: 6040	Cause: OTHER - COULD NOT DUPLICATE		
Assigned To: SUPRY	Classification: UND	UNJ UNC UND	
Settlement Detail: INSTALL NEW TPA	Settlement Amount:		640.00
Date Opened Rem: 12/18/99	Date Opened by P/S:	12/13/99	Caliber: 7MM STW
Date of Incident:	Date Closed:	12/13/99	Bullet Weight:
Date to Analysis:	Date from Analysis:	Manufacturer:	
Model: 700	Serial: T6249597	Date Code:	Date Mfgd:
RAMAC: 700	Litigation:	PreLitigation:	Obsolete:
Custody:	Comments: Owner claim FSR and Follow Down inefectuary - Could not duplicate either scenario - Replace TPA to restore customer confidence at r/c as gesture of goodwill		
Time of Modification:	1:30:35 PM	Date of Modification:	12/13/99

Serial Number: T6240597

Model ID: 700DM



RE00000540

Check over and repair as
needed. Mc -

Install new TPA as gesture of
goodwill.

Could not duplicate FSR or
follow down.

FLS 12/13/99

PRODUCT SERVICE GROUP
ATTN: DENNIS

RIFLE SERIAL# T6240597

I purchased this Remington Model 700, 7mm STW on July 18th 1998. I've fired probably around 200 rounds through it. I took it to the range around the middle of October and fired a box of rounds with no problems at all. The next day I was cleaning it and started having problems. I put the bolt back in and when I locked it down the firing pin fired on it's own. I tried it again and it still happened. This went on about 8-10 times and stopped for awhile and did it again about another 5 times. I tried to cycle the bolt leaving the safety on and it was o.k. until I tried to flip the selector to fire and then it went home again. It still does it from time to time but you never know when it will happen. I called Remington and they said to send it in. If you have any questions please contact me at 409-743-6577. My son is handling the shipping but I would like to have it shipped back to the following address.

BEN'S GUN STORE
706 LYONS
SCHULENBURG, TX 78956
PH: 409-743-3245

Regards,

Fred F. Brown

Dec 2-99 12:25 No.002 P.03

TEL No.409-743-6579

PRIME IND.

CARTER'S COUNTRY

6231 TRESCHMIG * SPRING, TEXAS 77373 * (281) 443-8383

2120 SHAYER * PASADENA, TEXAS 77502 * (713) 476-2222

8925 KATY FREEWAY * HOUSTON, TEXAS 77024 * (713) 461-1844

11886 WILCREST * HOUSTON, TEXAS 77031 * (281) 879-1466

VISIT OUR WEBSITE AT www.carterscountry.com

INVOICE 09085

CONTROL #

1

2

3

4

H# W# Date 12-18-99

Name Fred Brown

NICS#

Address Rt 3 Box 220-D

CHL#

City Schulenburg State TX Zip 78956

TXDL 08177372 Date of Birth 09-27-35

ATF 4473 ATF 5300 Safety Tips PU Cal LAW CARD

QUANTITY	MFG - MODEL	CALIBER-POWER	SERIAL#	CONTROLS	PRICE	AMOUNT
1	Rem. 700	7 STW	16242592	104-49		665.25
1	Rem. 10 V. XTR	4.5x14x50	101790123	10179-527		529.80
1	Rem. 4 Rem. 1 Mag					45.00
1	MT + D.S.					15.25
2	Rem. 7 STW				24.00	48.00
						1308.00
						94.50
						1403.50

TRADE-IN	PURCHASE	MTS	LAW MTS

MFR	POWER	REASON RTD

MODEL	SCOPE	SHELF STOCK

ACTION	BINOC-SPTR	CSC REPAIR

CALGA	SERIAL#	CUSTOMER SIGNATURE
		Frederick E. Brown III

SERIAL#	TWOP-WGUN	THANK YOU - PLEASE KEEP THIS COPY FOR REFERENCE

OLD	NEW	OLD	NEW

CREDIT AMOUNT PAID	MARKED PRICE	CREDIT AMOUNT PAID	MARKED PRICE

LIMITED WARRANTY - ALL MERCHANDISE GUARANTEED BY MANUFACTURERS
10% RESTOCKING CHARGE ON AUTHORIZED RETURNS. NO RETURNS WITHOUT RECEIPT OR AFTER 30 DAYS. NO CASH REFUND AFTER 14 DAYS.