

File Number:	11944		Arms Service number:	9920376	
Last Name:	LEE		First Name:	SUSAN	
Street:	HWY 155 S		City:	GILMER	
State:	TX	Zip:	75644	Home Ph:	
Work Ph:		Product Type:	F	F A	
Type Concern:	S	PI PD P S	Concern Code: 1007		
Concern:	FIRED ON SAFE RELEASE				
Cause Code:	4016	Cause:	IMPROPER MAINTENANCE		
Assigned To:	SANITA	Classification:	UNJ	UNJ UNC UND	
Settlement Detail:	REPLACE TRIG ASSM. AT N/C GOODWILL			Settlement Amount:	\$0.00
Date Opened Rem:	10/18/99	Date Opened by P/S:	10/18/99	Caliber:	280
Date of Incident:		Date Closed:	10/27/99	Bullet Weight:	
Date to Analysis:		Date from Analysis:		Manufacturer:	REM
Model:	700	Serial:	D0221192	Date Code:	GP
RAMAC:	700	Litigation:	<input type="checkbox"/>	PreLitigation:	<input type="checkbox"/>
		Obsolete:	<input type="checkbox"/>		
Custody:		Comments:			
Time of Modification:	7:15:21 AM		Date of Modification:	10/27/99	

RECEIVING AND ESTIMATING REPORT

COMMENTS

ORDER
R 99-20376

INITIAL CUSTOMER ORDER NO.

TEF

DATE RECEIVED	DATE OPENED	DATE CODE	SERIAL NUMBER	NEW SERIAL NUMBER	MODEL AND GRADE	
10/18/99	10/18/99	OP 7-95	D6221192		700 280	MR/DM

ACCESSORIES W/STUDS SCOPE BASE

W MUZZLE BRAKE

FROM:

SHIP TO:

LEE, SUSAN
% LEE PLASTERING CO INC
HWY 155 SOUTH PO BOX 1359
GILMER TX 75644

LEE, SUSAN
% LEE PLASTERING CO INC
HWY 155 SOUTH PO BOX 1359
GILMER TX
75644

CUST NO: 214631 C.O.D.

ACCOUNT NUMBER

ACCOUNT NUMBER

230145

WRITE ☐

PROM. DATE

ESTIMATED

VIA

UPS

GUN CONDITION

- ☐ NEW
☐ LIGHTLY WORN
☐ WORN
☐ VERY WORN
☐ UNREPAIRABLE
☐ MARRED

Prod. Serv.

REPAIR CHARGE

EXCISE

TAX

INSURANCE

UPS

PARCEL POST

TOTAL

CUSTOMER CONCERN	AMMO	FUNCTION	FINISH	ACCURACY	FIT	INSPECT
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CYCLE

A1

B1

TRIGGER GROUP

B2

E1

F1

BOLT ASSY.

B3

E2

F2

BARREL ASSY.

B4

E3

F3

REC. ASSY.

B5

E4

F4

WOOD

C1

D1

E5

F5

METAL

C2

MAIN FAULT

Could not duplicate the reported concern.
Gun did seem to run on the trigger & fire. Area appeared to
maintain & not cleaned properly.

PARTS

26345

COMMENTS

Replaced the components
two areas at no charge
J. Smith

REPAIRMAN

PROOF

CLEAN

TEST

TARGET

PATTERN

GALLERY TESTER

DATE

DATE

DATE

DATE

DATE

OFFICE COPY

RD6925 REV. 7/97

October 14, 1999

Remington Arms
14 Hoefler Ave.
Ilion, NY 13357

Dear Sir,

Serial No. D622192

Enclosed is my rifle for repairs. During last year's hunting season, I flipped the safety to off and my rifle fired immediately without me pulling the trigger. I am positive that I didn't have my finger anywhere near the trigger, since I was hunting with my six year old son in the stand with me and I'm always super careful. The recoil of the gun firing jammed the safety switch into the top of my thumb ripping my thumb wide open. My husband was able to duplicate the firing action three times without live ammunition in the gun. I have since heard of others having the same experience with their Remington .280s.

The rifle has had NO modifications to the firing mechanisms, and has been fired very few times since I bought it. It is very unsafe in this condition, and I request that it be repaired and I receive an explanation of work done on it.

The supervisor in the Customer Service department at Remington stated that it was probably a defect and that I would have to send the rifle to this address.

Due to delays with Remington shipping the box I ordered a few months ago, I am just now able to send the rifle. Our hunting season opens the first weekend in November. I would like to receive my rifle back as soon as possible, so that I may use it at least part of this season.

My return address and phone number are as follows:

Susan Lee
C/O Lee Plastering Co., Inc.
Highway 155 South
P. O. Box 1359
Gilmer, TX 75644

(903) 734-4936

If you have any questions, or if I can provide any further information, please let me know.

Sincerely,

Susan Lee
Susan Lee