

File Number:	11958		Arms Service number:	9921071	
Last Name:	MONTGOMERY		First Name:	RICH	
Street:	2400 EASTRIDGE CT		City:	FORT COLLINS	
State:	CO	Zip:	80524	Home Ph:	970-482-9315
Work Ph:		Product Type:	F	F A T	
Type Concern:	S	P	PD	P	S
Concern Code:	1007				
Concern:	FIRED ON SAFE RELEASE				
Cause Code:	4015	Cause:	IMPROPER MAINTENANCE		
Assigned To:	SUPRY	Classification:	UND	UNJ	UNC UND
Settlement Detail:	REIMBURSE CUSTOMER		Settlement Amount:	\$300.00	
Date Opened Rem:	10/26/99	Date Opened by P/S:	10/27/99	Caliber:	30-06
Date of Incident:		Date Closed:	10/28/99	Bullet Weight:	
Date to Analysis:		Date from Analysis:		Manufacturer:	
Model:	700	Serial:	BB576583	Date Code:	CE
Date Mfgd:	4/1/84				
RAMAC:	700	Litigation:	<input type="checkbox"/>	PreLitigation:	<input type="checkbox"/>
Obsolete:	<input type="checkbox"/>				
Custody:		Comments:	Customer wants gun scrapped - claims FSR - As gesture of good will reimburse customer \$300 based on year and condition of rifle.		
Time of Modification:	12:39:50 PM		Date of Modification:	10/28/99	

Remington Arms Company, Inc.
 INCORPORATED

Remington

S.V. No. _____

Remington

Order No. _____

 RECEIPTED EXPENSE BILL MUST
 ACCOMPANY ALL CHARGES FOR
 TRANSPORTATION

 SHIPPED VIA _____ SELLER'S INVOICE NO. _____ DATE 10/28/99

 SHIPPING WEIGHT _____ BOUGHT OF Rich Montgomery

 F.O.B. _____ STREET AND NO. 2400 Eastridge CT

 _____ PER CENT _____ DAYS _____ DAYS NET CITY AND STATE Fort Collins, CO 80524

QUANTITY	DESCRIPTION	AMOUNT
	To reimburse customer value of Model 700 30-06 caliber rifle.	
	Reference R99-21071	\$300.00

CHARGE 8850050-230145	MATERIAL OR SERVICES REC'D BY <u>FLS</u>	PAID	AMOUNT OF BILL	\$300.00
	PURCHASED BY <u>[Signature]</u> <u>FLS</u>		DISCOUNT	
	APPROVED BY	DATE	NET	\$300.00

RECEIVED OF

 REMINGTON ARMS CO. **\$300.00**

 DATE _____ SIGNATURE
 OF PAYEE _____

RECEIVING AND ESTIMATING REPORT

COMMENTS

ORDER
R 99-21071INITIAL
PS

CUSTOMER ORDER NO

ATTN: F SUPRY W/MUZZLE BRAKE
W/PACHMAYR RECOIL PADDATE RECEIVED
10/26/99DATE OPENED
10/27/99

DATE CODE

SERIAL NUMBER
B6576583

NEW SERIAL NUMBER

MODEL AND GRADE
700 30-06

BDL/LH

ACCESSORIES

W/STUDS

L/SIGHTS

CE 4-84 2ND TIME IN

FROM:

SHIP TO:

MOTGOMERY, RICH
2400 Eastridge Ct
FORT COLLINS

CO 80524

MOTGOMERY, RICH
2400 Eastridge Ct
FORT COLLINSCO
80524

CUST NO: 214802 CJO.D

ACCOUNT NUMBER

ACCOUNT NUMBER N/C

230145

WRITE ☐

FROM DATE

ESTIMATED

VIA

UPS

GUN CONDITION

- ☐ NEW
☐ LIGHTLY WORN
☐ WORN
☐ VERY WORN
☐ UNREPAIRABLE
☐ MARRED

REPAIR CHARGE

EXCISE

TAX

INSURANCE

UPS

PARCEL POST

TOTAL

N/C

CUSTOMER CONCERN	AMMO	FUNCTION	FINISH	ACCURACY	FIT	INSPECT
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CYCLE

B1

TRIGGER GROUP

B2

E1

F1

BOLT ASSY.

B3

E2

F2

BARREL ASSY.

B4

D1

E3

F3

REC. ASSY.

B5

D2

E4

F4

WOOD

C1

D3

E5

F5

METAL

C2

MAIN FAULT

Posted pin - trigger shoe
Rubbing guard

PARTS

COMMENTS

Scrap gun per customer
request - close R & E.

FCS 10/28/99

REPAIRMAN

PROOF

CLEAN

TEST

TARGET

PATTERN

GALLERY TESTER

DATE

DATE

DATE

DATE

DATE

OFFICE COPY

RD6925 REV 7.97

October 14, 1999

Mr. Fred Supray
Remington Firearms Corporation
14 Hoefler Ave.
Ilion, NY 13357

Dear Mr. Supray,

Enclosed is my Model 700 30-06 for your review. I must admit, I was going to send a lengthy letter explaining how disappointed I am with Remington and my Model 700. However, having cooled down I will just give you the facts.

Approximately 1 ½ years ago I sent my gun to your facility for repair. The gun on a random basis would discharge by releasing the safety. This occurred on one occasion and now having the gun repaired by Remington it again (twice) has discharged while releasing the safety. After receiving the gun back from Remington with repairs made I had to again send the gun back to Remington as the bolt would not completely close. Does Remington have a quality control individual? If so, he or she certainly did not evaluate my gun prior to it leaving your facility. Safety is everything when it comes to hunting or shooting and I must tell you, receiving my gun back with a problem that it did not have when first sent to your facility certainly gives me concern for Remington's attitude towards safety. Not only did my gun come back with the original problem still yet resolved but it came back with a problem that it did not have when sent in for repairs. Releasing the safety and having a gun discharge, in my opinion, is the worst safety issue that can occur when handling a gun.

I have enclosed my gun for your review only. I do not want the gun back as I have absolute no confidence with this gun. Please destroy and remove this firearm from the public domain. I do require or am I asking for any monetary retribution. I simple want this gun destroyed. I can not and will not sell this gun to another individual, and I will no longer carry this gun in the field.

In conclusion, my experience with Remington over the past 30 years has been excellent. We own several Remington guns (1100, 870's, Model 7) and overall have had wonderful experiences using your products. I understand this is a one time bad experience however, a one time bad experience with this type product can or could be a deadly experience.

I appreciate your time in reviewing this letter. No reply is necessary. Just destroy this gun.

Sincerely,



Rich Montgomery
970-482-9315