

| | | | |
|-----------------------|-------------------------------------|-----------------------|-------------------------------------|
| File Number: | 11626 | Arms Service number: | 9912525 |
| Last Name: | MOROPoulos | First Name: | GEORGE |
| Street: | 1342 S. 6TH STREET | City: | ABILENE |
| State: | TX | Zip: | 79602 |
| Work Ph: | | Home Ph: | |
| Product Type: | F | F A T | |
| Type Concern: | S | P PD P S | Concern Code: |
| Concern: | FIRED ON BOLT CLOSING | | |
| Cause Code: | 4040 | Cause: | OTHER - UNSPECIFIED OR UNDETERMINED |
| Assigned To: | SANTA | Classification: | UNC UNJ UNC LND |
| Settlement Detail: | REPLACE TRIGGER ASSEM AT SPEC PRICE | Settlement Amount: | 90.00 |
| Date Opened Rem: | 6/11/99 | Date Opened by P/S: | 6/11/99 |
| Date of Incident: | | Date Closed: | 6/14/99 |
| | | Bullet Weight: | |
| Date to Analysis: | | Date from Analysis: | |
| Manufacturer: | REM | | |
| Model: | 700 | Serial: | A0280100 |
| Date Code: | AI | Date Mfgd: | 9/1/76 |
| RAMAC: | 700 | Litigation: | <input type="checkbox"/> |
| PreLitigation: | <input type="checkbox"/> | Obsolete: | <input type="checkbox"/> |
| Custody: | | Comments: | |
| Time of Modification: | 3:01:18 PM | Date of Modification: | 6/14/99 |

RECEIVING AND ESTIMATING REPORT

COMMENTS

ORDER
R99-12525

INITIAL

CUSTOMER ORDER NO.

L/REAR SIGHT

PS

DATE RECEIVED

DATE OPENED

DATE CODE

SERIAL NUMBER

NEW SERIAL NUMBER

MODEL AND GRADE

06/10/99

06/11/99

AI 3-76

A6280109

700 30-06

ADL

ACCESSORIES

W/STUDS

SCOPE BASE

FROM:

SHIP TO:

MOROPOULOS GEORGE LU
1942 S. 8TH. STREET
ABILENE

TX 79602

MOROPOULOS GEORGE LU
1942 S. 8TH. STREET
ABILENETX
79602

CUST NO: 210760 C.O.D. L

ACCOUNT NUMBER

ACCOUNT NUMBER N/C

FROM DATE

ESTIMATED

VIA

2293001

WRITE ☐

UPS

GUN CONDITION

☐ NEW☐ LIGHTLY WORN☐ WORN☐ VERY WORN☐ UNREPAIRABLE☐ MARRED

REPAIR CHARGE

EXCISE

TAX

INSURANCE

UPS

PARCEL POST

TOTAL

30.00

8.00

38.00

| CUSTOMER CONCERN | AMMO | FUNCTION | FINISH | ACCURACY | FIT | INSPECT |
|------------------|------|----------|--------|----------|-----|---------|
| CYCLE | A1 | B1 | | | | |
| TRIGGER GROUP | | B2 | | | E1 | F1 |
| BOLT ASSY. | | B3 | | | E2 | F2 |
| BARREL ASSY. | | B4 | | | E3 | F3 |
| REC. ASSY. | | B5 | | D2 | E4 | F4 |
| WOOD | | | C1 | D3 | E5 | F5 |
| METAL | | | C2 | | | |

MAIN FAULT

Upon receipt we could not duplicate the reported concern. However, examination revealed that the rifle has been subjected to the firing, & the reason of the firing is changing unit with a heavy lubrication. Rifle reg 1976

PARTS

COMMENTS

#210345

Replace the complete trigger
Assembly at 1/2 the normal cost100
100
40-40

J. M. M.

| | | | | | |
|----------------|-------|-------|------|--------|---------|
| REPAIRMAN | PROOF | CLEAN | TEST | TARGET | PATTERN |
| GALLERY TESTER | DATE | DATE | DATE | DATE | DATE |

OFFICE COPY

RD6825 REV. 7/97

George L. Moropoulos
1942 South 8th. Street
Abilene, TX. 79602
(915)673-8032

Dear Remington Repair Service,

First of all, I would like to say, "I am sold on Remington Firearms." I presently own two 12 GA. shotguns (870 Wingmaster and an 878 Automaster) and this 30-06. I am planning on buying a 20 GA. and a .243 in the near future for my son. I've enjoyed many years (approximately 30) of hunting with Remington Firearms without incidence of trouble or malfunction, until recently.

Let me explain: Having been hunting five times this past Deer Season without incidence (three deer in the freezer!), I went out on the last weekend of the season to see if I could fill my limit. I went through the regular routine- got to the field, loaded five rounds into the rifle, then found a place to sit and wait. I shot a deer, ejected the cartridge, and chambered a new round. After field dressing the deer, while my son held the rifle, our friend pulled up in his truck. We loaded the deer into the back of the truck, and proceeded to leave.

Here's where the problem occurred: Upon unloading my rifle, I ejected the next round and chambered the following round. Upon chambering this round and dropping the bolt into place, the rifle discharged, scaring the Beejeebers out of all of us. Fortunately, because of my gun safety training as a youngster no one was injured. I ejected that round, chambered and ejected the following two rounds without further mishaps.

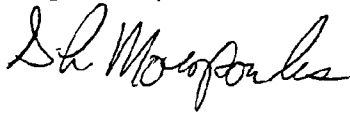
I took the rifle to Longacres Gunsmiths of Abilene, Texas, who inspected it and recommended sending it to you, because, as they put it, "The trigger isn't working right."

In anticipation of many more years of hunting satisfaction with Remington Firearms, I am depending upon you to find what the problem is and remedy it.

Upon returning the rifle, please inform me of what the problem was and what you did to fix it.

Thank-You,

George L. Moropoulos



SERIAL # A6280109