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## JEFF PARKER N602 Lehman Lake Road Barronett, WI 54813 715/468-2846

January 7, 1999

Mr. Fred Supry Remington Arms Services 14 Hoefler Avenue Ilion, NY 13357

Dear Fred Supry:

I purchased a new Remington 300 Win Mag, Model 700 BDL Stainless Syn DM, serial number T6239003, in 1997. I never had a chance to sight it in until October of 97. I had trouble right away with bolt not cocking. I removed the bolt and cleaned it, it seemed to be working fine until I went elk hunting in late October. After shooting once, the bolt would not cock with the safety off. I returned the safety to the safe position, I worked the action and the bolt cocked, when I returned the safety to the fire position, the next thing I knew the rifle discharged cutting my right thumb severely. After that, every time I touched the trigger of the rifle while on safety, the rifle would discharge when the safety was moved to the fire position.

I own an identical rifle in the 30-06 caliber and have never had any trouble. I have been instructed by Remington to send my rifle to your attention regarding the repair or replacement of this rifle. This rifle has only been fired approximately 10 times. The model 700 BDL STAINLESS SYN DM is a nice rifle; but you must have trust in your rifle!

I will look forward to hearing from you soon regarding the necessary repairs or a different rifle in the same caliber. Thank you in advance for your assistance.

Sincerely

Jeff Parker

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