

File Number:	1117	Arms Service number:	9902316
Last Name:	PARKER	First Name:	JEFF
Street:	N 802 LEHMAN LAKE ROAD		
City:	BARRONETT		
State:	WI	Zip:	54813
Home Ph:		Home Ph:	715-468-2846
Work Ph:		Product Type:	F A T O
Type Concern:	PI	PI PD P S C:	
Concern Code:		Concern Code:	1007
Concern:	FIRED ON SAFE RELEASE		
Cause Code:	4040	Cause:	OTHER - UNSPECIFIED OR UNDETERMINED
Assigned To:	SUPRY	Classification:	UND UNJ UNC UND J
Settlement Detail:	REPLACE FC N/C	Settlement Amount:	\$40.00
Date Opened Rem:	01/25/1999	Date Opened by P/S:	01/25/1999
Date of Incident:		Date Closed:	01/25/1999
Date to Analysis:		Bullet Weight:	
Model:	700	Caliber:	300 WINMAG
Serial:	70239003	Manufacturer:	REM
RAMAC:	700	Date Mfgd:	09/01/1997
Litigation:		Prelitigation:	
Comments:	Could not duplicate concern. Inside trigger plate assembly rubbed from unknown source - Replace FC n/c check for heavy bot lift		
Date of Modification:	9:38:18 AM	Date of Modification:	01/25/1999

RECEIVING AND ESTIMATING REPORT

COMMENTS

ORDER
R 99-02316

INITIAL CUSTOMER ORDER NO.

PS

DATE RECEIVED

DATE OPENED

DATE CODE

SERIAL NUMBER

NEW SERIAL NUMBER

MODEL AND GRADE

01/18/99

01/25/99

DR 9-97

T6239003

700 300 WIM

SS/SYN/DM

ACCESSORIES

W/STUDS

ENHANCED

FROM:

SHIP TO:

PARKER, JEFF
N 602 LEHMAN LAKE RD
BARRONETT

WI 54813

PARKER, JEFF
N 602 LEHMAN LAKE RD
BARRONETTWI
54813

CUST NO: 118756 C.O.D.

ACCOUNT NUMBER

ACCOUNT NUMBER NYC

830145

WRITE ☐

PROM. DATE

ESTIMATED

VIA

GUN CONDITION

- ☐ NEW
☐ LIGHTLY WORN
☐ WORN
☐ VERY WORN
☐ UNREPAIRABLE
☐ MARRED

REPAIR CHARGE

EXCISE

TAX

INSURANCE

UPS

PARCEL POST

TOTAL

CUSTOMER CONCERN

AMMO

FUNCTION

FINISH

ACCURACY

FIT

INSPECT

CYCLE

A1

B1

TRIGGER GROUP

B2

E1

F1

BOLT ASSY.

B3

E2

F2

BARREL ASSY.

B4

E3

F3

REC. ASSY.

B5

E4

F4

WOOD

E5

F5

METAL

MAIN FAULT

Upon receipt we could duplicate the reported concern, but found
not much the trigger housing. May have been exposed to excessive moisture.

PARTS

COMMENTS

Replace the complete trigger assembly.
& check for heavy bolt left

REPAIRMAN

PROOF

CLEAN

TEST

TARGET

PATTERN

GALLERY TESTER

DATE

DATE

DATE

DATE

DATE

OFFICE COPY

RD6825 REV. 7/97

PS 35306

JEFF PARKER
N602 Lehman Lake Road
Barronett, WI 54813
715/468-2846

January 7, 1999

Mr. Fred Supry
Remington Arms Services
14 Hoefler Avenue
Ilion, NY 13357

Dear Fred Supry:

I purchased a new Remington 300 Win Mag, Model 700 BDL Stainless Syn DM, serial number T6239003, in 1997. I never had a chance to sight it in until October of 97. I had trouble right away with bolt not cocking. I removed the bolt and cleaned it; it seemed to be working fine until I went elk hunting in late October. After shooting once, the bolt would not cock with the safety off. I returned the safety to the safe position, I worked the action and the bolt cocked, when I returned the safety to the fire position, the next thing I knew the rifle discharged cutting my right thumb severely. After that, every time I touched the trigger of the rifle while on safety, the rifle would discharge when the safety was moved to the fire position.

I own an identical rifle in the 30-06 caliber and have never had any trouble. I have been instructed by Remington to send my rifle to your attention regarding the repair or replacement of this rifle. This rifle has only been fired approximately 10 times. The model 700 BDL STAINLESS SYN DM is a nice rifle; but you must have trust in your rifle!

I will look forward to hearing from you soon regarding the necessary repairs or a different rifle in the same caliber. Thank you in advance for your assistance.

Sincerely,



Jeff Parker

DATE _____ TARGET _____