

File Number:	11315	Arms Service number:	9905522	
Last Name:	RODGERS	First Name:	LONIE	
Street:	28929 SW POWELL VALLEY RD	City:	GRESHAM	
State:	OR	Zip:	97080	
Home Ph:				
Work Ph:		Product Type:	F F A T	
Type Concern:	S	PI PD P S	Concern Code:	1008
Concern:	FIRED ON BOLT CLOSING			
Cause Code:	4015	Cause:	IMPROPER MAINTENANCE	
Assigned To:	SANITA	Classification:	UNJ UNJ UNC UND J	
Settlement Detail:	REPAIR AT N/C GOODWILL	Settlement Amount:	\$0.00	
Date Opened Rem:	02/25/1999	Date Opened by P/S:	02/26/1999	
Calliber:	7MM			
Date of Incident:		Date Closed:	02/26/1999	
Bullet Weight:				
Date to Analysis:		Date from Analysis:		
Manufacturer:	REM			
Model:	700	Serial:	T62336799	
Date Code:	PR	Date Mfgd:	06/01/1997	
RAMAC:	700	Litigation:	<input type="checkbox"/>	
PreLitigation:	<input type="checkbox"/>	Obsolete:	<input type="checkbox"/>	
Custody:		Comments:		
Time of Modification:	1:07:05 PM	Date of Modification:	02/26/1999	

RECEIVING AND ESTIMATING REPORT

COMMENTS

*Product Service*

ORDER R 99-05522

INITIAL CUSTOMER ORDER NO.

W/ MUZZLE BRAKE, ENHANCED

JB

DATE RECEIVED	DATE OPENED	DATE CODE	SERIAL NUMBER	NEW SERIAL NUMBER	MODEL AND GRADE
12/18/99	02/25/99	PR 6-97	T6236799		700 7MM SYW SS/SYN/DM
ACCESSORIES W/STUDS					

FROM:

SHIP TO:

RODGERS LONIE L.  
28929 SE POWELL VALLEY RD.  
GRESHAM OR 97080

RODGERS LONIE L.  
28929 SE POWELL VALLEY RD.  
GRESHAM OR 97080

CUST NO: 205460 C.O.D.L

ACCOUNT NUMBER	ACCOUNT NUMBER N/C	WRITE <input type="checkbox"/>	PROM. DATE	ESTIMATED	VIA
	<i>230145</i>			<i>2-26-99</i>	UPS
IN CONDITION					REPAIR CHARGE
<input type="checkbox"/> NEW					EXCISE
<input type="checkbox"/> LIGHTLY WORN					TAX
<input type="checkbox"/> WORN					INSURANCE
<input type="checkbox"/> VERY WORN					UPS
<input type="checkbox"/> UNREPAIRABLE					PARCEL POST
<input type="checkbox"/> MARRED					TOTAL

CUSTOMER CONCERN	AMMO	FUNCTION	FINISH	ACCURACY	FIT	INSPECT
CYCLE	A1	B1				
TRIGGER GROUP		B2			E1	F1
SLT ASSY.		B3			E2	F2
BARREL ASSY.		B4		D1	E3	F3
E.C. ASSY.				D2	E4	
WOOD						F5
ETAL						
IN FAULT						

*Wouldn't fire  
Every time you push the slide off it fire  
Check for rough bolt when cleaning on full  
mag.*

*Upon receipt the rifle was inspected, the trigger was send  
to the trigger pin from root. There were not send the trigger  
during clean. Rifle was properly maintained*

*Repair the Compact trigger  
was at no charge as per  
Good will  
Check for rough bolt cleaning*

*1008  
4015*

REPAIRMAN	PROOF	CLEAN	TEST	TARGET	PATTERN
<i>RYB</i>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
GALLERY TESTER	DATE	DATE	DATE	DATE	DATE

LONIE L. RODGERS  
28929 SE POWELL VALLEY ROAD  
GRESHAM, OR 97080  
503-663-6934

February 4, 1999

Remington Arms  
Department C  
14 Hoefler Avenue  
Ilion, New York 13357

RE: 7MM STW Serial Number T6236799

Dear Sirs:

I am writing this letter in regard to a new Remington 7MM STW I purchased in August of 1998.

I had the once in lifetime opportunity to go on a Sitka Black Tail hunt in Kodiak Alaska the first week in December.

On the fourth day of the hunt I shot a nice 3 point that fell in a draw up on the hillside. Two of my friends climbed the snowy hill with me to bring the deer down. On the way up another nice buck jumped up and I took aim at the buck, pulled the trigger, but the gun would not fire. I took the shell out and put another shell in, still it would not fire.

My buddie ask to see the gun, so I handed it down to him. When he tried to put the safety on, it would not go on and when he put it on fire the gun discharged. When the gun fired the gun was approximately 6 feet from my head and just inches to the right of my other friends chest, who was just up hill from us.

After changing our shorts we tried the gun a few more times with no luck. Every time we pushed the safety on fire the gun would discharge.

Seven weeks later I still have a loud ringing in both ears. The real icing on the cake was when I took the gun back to the shop I bought it from and they told me I would have to deal with Remington, all they could do is try to fix it. In 18 years of business they also said they had never seen a rifle do that. My reply was, who would want the same gun that nearly killed me and my best friend, let alone damaged my hearing.

2. When I purchased the gun I thought the magazine capacity was 3 shells. That is what it shows in the Remington Country specifications book. When you put 3 shells in, the bolt is very rough and puts dents in the shells. It is almost impossible to get the clip out.

I am hoping that Remington will be a lot more helpful in this matter than the gun shop was. Feel free to call me if I can answer any questions for you. Thank you for you attention in this matter.

Sincerely,

*Lonie L. Rodgers*  
Lonie L. Rodgers