

File Number:	12595		Arms Service number:	00000110	
Last Name:	WAGNER		First Name:	PAUL	
Street:	210 WRIGHT PARKWAY		City:	FORT WALTON	
State:	FL	Zip:	32547	Home Ph:	850-244-0732
Work Ph:	850-244-2871	Product Type:	F	F A T	
Type Concern:	S	PI PD P S	Concern Code: 1007		
Concern:	FIRED ON SAFE RELEASE				
Cause Code:	4040	Cause:	OTHER - UNSPECIFIED OR UNDETERMINED		
Assigned To:	SUPRY	Classification:	UND	UNJ UNC UND	
Settlement Detail:	REPLACE TPA N/C			Settlement Amount:	\$40.00
Date Opened Rem:	12/7/99	Date Opened by P/S:	12/16/99	Caliber:	
Date of Incident:		Date Closed:	12/17/99	Bullet Weight:	
Date to Analysis:		Date from Analysis:		Manufacturer:	
Model:	700	Serial:	E6350754	Date Code:	
RAMAC:	700	Litigation:	<input type="checkbox"/>	PreLitigation:	<input type="checkbox"/>
		Obsolete:	<input type="checkbox"/>		
Custody:		Comments:	Could not duplicate concern - TPA dirty with sticky residue - Replace TPA and check over completely n/c as gesture of goodwill		
Time of Modification:	10:54:30 AM	Date of Modification:	12/17/99		

Serial Number: E6350754

Model ID: 700



RE00000110

① Could not duplicate concern

TPA dirty - sticky residue

Replace TPA with new, check
over completely @ n/c

FCS 12/17/99

-15 Product Service

REMINGTON REPAIR INSTRUCTIONS

Name: PAUL WAGNER

Model: Model 700

Mailing

Address: 210 WRIGHT PARKWAY

Serial #: E63 50754

Fort Walton, FLA

Date of Purchase: _____

(If available, please attach a copy of the proof of purchase.)

Telephone:

Day 244 0732

Evening 244 ~~2871~~ 2871

I do not have Receipt - it was
Christmas Present - 1998 - October

Please describe the problem you are having with your firearm:

this gun went off
3 times in a row by pushing safety off. This gun
was fired make a total of 25 times, it has
never been torn apart or tampered with in
any way. Please call me ASAP as deer season
is under way.

Optional Information:

Ammo Type: Rem Brand REM or Handload Specifications: _____

Bullet Weight: 165 Shot Size: _____

If your firearm has previously been repaired/evaluated by Remington or a Remington Authorized Repair Center, please provide copies of your repair paperwork.

Your firearm will be evaluated using the following criteria to determine if the repair will be charged to:

Remington: Date of Purchase Type of Repair Condition/Owner Maintenance

Payment

Chargeable repairs under \$75 will be completed and returned C.O.D.. To avoid C.O.D processing, you may provide credit card authorization now. An estimate will be mailed for repairs over \$75. If you wish, you can also expedite repairs over \$75 by setting a pre-authorized amount that can be billed to your credit card.

You may repair my firearm and bill my credit card for charges up to \$ _____.

Credit Card Number: _____ Expiration Date: _____

(American Express, Discover, MasterCard, or Visa)

Signature: _____

Reminders:

Record your serial number—it will help reference your repair.

Properly package your unloaded firearm. Do not ship in a hard case. If you would like to order a box, please call our

Parts Department: 800-243-9700, 9 a.m.- 5p.m., EST.

Do not send live/loaded ammunition with your firearm.

Remove all accessories.

REMINGTON ARMS COMPANY, Inc.

Consumer Services

870 Remington Drive, PO Box 700
Madison, NC 27025-0700
800-243-9700

This is response to your recent communication regarding the repair of your Remington firearm. We regret that you are experiencing problems with your firearm. Based on the information you have provided, we suggest that you send your firearm to our Ilion, NY facility.

Please follow these guidelines:

- Record your serial number—it will help reference your repair
- Complete the attached form and enclose it with your firearm. Do not attach to the outside of the box.
- Include proof of purchase to assist in the evaluation of your repair
- Remove all accessories. (i.e. scopes, mounts, slings, etc.)
- Properly package your unloaded firearm. Do not ship your gun in a soft or hard case. To order a box, please call our Parts department: 800-243-9700, Monday-Friday, 9a.m.-5p.m., EST.
- Do not send live/loaded ammunition with your firearm.
- Record your UPS-ARS tracking number.
- Apply the enclosed UPS-ARS label to the gun box

We will acknowledge receipt of your firearm and will advise you of our findings.

Firearms in need of replacement parts will be repaired using new parts. Replaced/defective parts will not be returned. Your firearm will be evaluated using the following criteria to determine if your repair will be covered at no charge:

- Date of purchase
- Type of repair
- Condition/Owner maintenance of firearm

Charge repairs will be processed using the following guidelines:

- Repairs \$75.00 and under will be completed and returned to you C.O.D.

(To avoid C.O.D. charges, please include your credit card number and expiration date with your gun)

- For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75 by setting a pre-authorized amount that can be billed to your credit card.

If we can be of service to you, please call: 800-243-9700, Monday-Friday, 9a.m.-5p.m., EST.