

PACKET DISTRIBUTED TO RACC'S

To: ALL REMINGTON ARMS AUTHORIZED REPAIR CENTERS
FROM: REMINGTON ARMS – FIELD SERVICE
RE: REMINGTON BOLT-ACTION SAFETY MODIFICATION PROGRAM

The enclosed packet explains in detail a safety modification program Remington is offering to owners of certain Remington bolt-action rifles that were manufactured before March, 1982 who wish to have the bolt-lock mechanism removed. We wanted you to be aware of this new program before we announce it to our customers. One of our field service representatives will be contacting you within the next few days to discuss the enclosed safety modification program materials and your role in it.

Enclosed are the following:

1. Copy of the safety modification program notice ("Important Safety Message") that Remington is publishing in sporting magazines and a list of magazines in which the notice will appear.
2. A flow chart for you to follow in connection with the bolt-lock safety modification program for certain Remington Model 600, 660, 700, 40-X, and XP-100 firearms.
3. Procedure for inspection and bolt-lock removal on certain Remington Model 600, 660, 700, 40-X, and XP-100 firearms.
4. A flow chart for you to follow in connection with the bolt-lock safety modification program for all Remington Model 721 and 722 rifles.
5. Procedure for inspection and bolt-lock removal on all Remington Model 721 and 722 rifles.
6. Printouts of information about the bolt-lock safety modification program as shown on the www.remington.com website.
7. Labor reimbursement schedule.
8. Repair packet including:
 - Trigger Assembly Checklist;
 - Notice of Change in Operation;
 - Verification of Decline of Repair Form; and
 - Safety rebate coupon with firearm care instructions

If you or your customers have any questions about this safety modification program, please refer to the Remington website at www.remington.com or call Remington's special toll-free number for this program – (877) 387-6691.

We thank you in advance for your assistance in this program and in helping Remington customers enjoy the shooting sports - safely.

Regards;

Remington Arms Company, Inc., Field Service Department

R 2202744