

OTG

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CUSTOMERS' COMPLAINTS ON FIREARMS FOR MONTH ENDED FEB. 23, 1946

	PRODUCED WITHIN ONE YEAR	TOTAL
<u>Model 81</u>		
Indicator broken.	1	1
O Jacket head loose.		1
O Stock checked.	1	1
Fore end lug came off.		1
Magazine follower broken.		1
O Fails to eject.		1
Barrel lock spring broken.	1	1
	<u>3</u>	<u>7</u>
<u>Sportsman, 12 Ga.</u>		
O Stock checked.	1	1
X Carrier binds and bent.	1	1
O Receiver cushion loose.	1	1
O Fails to eject.	1	1
O Fore end checked.	2	2
O Fails to feed.	1	1
O Cartridge stop out of adjustment.	1	1
	<u>8</u>	<u>8</u>
<u>Sportsman, 20 Ga.</u>		
X Breeched too tight.	1	1
	<u>1</u>	<u>1</u>
<u>Model 11, 12 Ga.</u>		
X Uneven brazing in extension.		1
O Stock checked.	2	2
O Fails to feed.	1	1
X Barrel loose in receiver.	1	1
X Waves on outside of barrel.	1	1
	<u>5</u>	<u>6</u>
<u>Model 121</u>		
O Fails to eject.		1
Firing pin broken.	1	1
X Guard and receiver loose.	2	2
X Extractor plunger sticks.	1	1
X Cartridges stem chamber.	1	1
X Barrel damaged by magazine ring.	2	2
	<u>8</u>	<u>9</u>
<u>Model 151</u>		
O Fails to feed.		1
O Stock checked.	2	2

CUSTOMERS' COMPLAINTS ON FIREARMS FOR MONTH ENDED FEB. 28, 1946

	PRODUCED WITHIN ONE YEAR	TOTAL
<u>Model 141 (Continued)</u>		
O Sear lock doesn't hold.	2	3
O Fails to eject.	2	2
X Extractor plunger binds.	1	1
X Cartridges jump stop.		1
X Receiver cracked.	1	1
	<u>8</u>	<u>11</u>
<u>Model 241</u>		
X Trigger guard loose in receiver.	2	2
O Does not disconnect.	4	4
O Does not cock.	2	2
X Barrel takes down loose.	1	1
O Fails to eject.	3	3
X Strike off. Misfire.	1	1
X Not accurate. Poor barrel crown.	1	1
	<u>14</u>	<u>14</u>
<u>Model 31 12 ga.</u>		
X Barrel assembles hard.	1	1
Left extractor broken.	1	1
X Cartridge stop out of adjustment.	1	1
	<u>3</u>	<u>3</u>
<u>Model 32</u>		
O Stock checked.		1
		<u>1</u>
<u>Model 510</u>		
X Extractor cut deep in barrel.	1	1
bolt handle broken.	1	1
	<u>2</u>	<u>2</u>
<u>Model 511</u>		
X Not accurate.	1	1
O Fails to eject.	1	1
	<u>2</u>	<u>2</u>
<u>Model 512</u>		
O Fails to eject.	4	4
O Fails to feed.	1	1
O Retainer out of adjustment.	4	4
O Strike off. Misfire.	1	1
O Jar off.	1	1
X Cartridge stop binds.	1	1
X Sight loose.	1	1
O Stock checked.	1	1
bolt handle broken.	2	2
X wrong magazine spring.	1	1
X Large chamber.	1	1
X bolt handle loose.	1	1
	<u>19</u>	<u>19</u>
<u>Model 513</u>		
O Fails to feed.	1	1
	<u>1</u>	<u>1</u>
<u>Model 550</u>		
O Fails to eject.		6

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CUSTOMERS' COMPLAINTS ON FIREARMS FOR MONTH ENDED FEB. 28, 1946

	PRODUCED WITHIN <u>ONE YEAR</u>	<u>TOTAL</u>
<u>Model 720</u>		
0 Misfires.		<u>2</u> 2
TOTAL	74	94

- # Corrected in recent production.
- λ Oversight in inspection.
- 0 Close adjustment not showing up in factory tests, resulting in malfunction through usage.

Total for February, 1946.....	94
Total for February, 1945.....	13
Grand total to date, 1946.....	189
Grand total to date, 1945.....	39
Grand total March 1, 1945, to Feb. 28, 1946	433
Grand total March 1, 1944, to Feb. 28, 1945.....	233
Last 12 months' running average.....	36
12 Months' running average (one year ago).....	23
12 Months' running average (six months ago).....	18
Produced within one year.....	74
Produced within one year (one year ago).....	3
Produced within one year (two years ago).....	0

S. W. Rose/McD.
March 5, 1946.