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CUSTOMERS' COMPLAINTS ON FIREARMS FOR MONTH ENDED MARCH 31, 1946

	<u>PRODUCED WITHIN</u> <u>ONE YEAR</u>	<u>TOTAL</u>
<u>Model 81</u>		
O Jacket head loose.		1
Seam in barrel - burst.	1	1
O Magazine springs out of adjustment.	1	2
O Fails to eject.		1
X Receiver not stamped "Safe".	1	1
O Indicator jumps on.	<u>1</u>	<u>2</u>
	4	8
<u>Sportsman, 12 ga.</u>		
O Stock checked.	2	2
O Fore end checked.	1	1
O Magazine plug pulls out.	<u>1</u>	<u>1</u>
	4	4
<u>Model 11, 12 ga.</u>		
O Stock checked.	3	3
X Waves on outside of barrel.	1	1
Extractor broken.	<u>1</u>	<u>1</u>
	5	5
<u>Model 121</u>		
O Don't lock up.	1	1
O Fails to feed, properly.	1	1
X Not accurate.	3	3
X Barrel damaged at chamber.	1	1
Extractor broken.	2	2
Action bar broken at carrier dog slot.	<u>1</u>	<u>1</u>
	9	9
<u>Model 141</u>		
O Fails to feed.		2
X Unloads hard.		1
X Sear short.	<u>1</u>	<u>1</u>
	1	4
<u>Model 241</u>		
X Trigger guard loose in receiver.	2	2
O Does not disconnect.	2	2
O Fails to eject.	3	3
X Disconnecter short.	1	1
O Cartridge catches in guide.	1	1
X Cartridge guide loose.	1	1
X Front sight loose.	<u>1</u>	<u>1</u>
	11	11

CUSTOMERS' COMPLAINTS ON FIREARMS FOR MONTH ENDED MARCH 31, 1946

	<u>PRODUCED WITHIN ONE YEAR</u>	<u>TOTAL</u>
<u>Model 31, 12 Ga.</u>		
X Barrel bore rough.	1	1
O Stock checked.	<u>2</u>	<u>2</u>
	3	3
<u>Model 510</u>		
Bolt broken at extractor slot.	1	1
O Fails to eject.	1	1
Bolt handle broken.	1	1
O Misfire.	1	1
O Not accurate.	<u>1</u>	<u>1</u>
	5	5
<u>Model 511</u>		
O Stock checked.	<u>1</u>	<u>1</u>
	1	1
<u>Model 512</u>		
O Fails to eject.	5	5
O Fails to feed.	3	3
O Retainer out of adjustment.	3	3
Sear broken.	1	1
O Firing pin follows down.	2	2
O Stock checked.	1	1
Bolt handle broken.	1	1
Bolt sleeve broken.	<u>1</u>	<u>1</u>
	17	17
<u>Model 513</u>		
O Misfire.	1	1
O Stock checked.	1	1
X Poor trigger pull.	<u>1</u>	<u>1</u>
	3	3
<u>Model 500</u>		
O Fails to eject.		22
O Misfire.		2
Bolt broken.		1
Recoil spring broken.		<u>1</u>
		26
<u>Model 720</u>		
O Misfire.		<u>1</u>
		1
TOTAL	63	97

Corrected in recent production.

X Oversight in inspection.

O Close adjustment not showing up in factory tests,
resulting in malfunction through usage.

CUSTOMERS' COMPLAINTS ON FIREARMS FOR MONTH ENDED MARCH 31, 1946

Total for March, 1946	97
Total for March, 1945	20
Grand total to date, 1946	236
Grand total to date, 1945	59
Grand total April 1, 1945, to March 31, 1946	510
Grand total April 1, 1944, to March 31, 1945	225
Last 12 months' running average	42
12 Months' running average (one year ago)	18
12 Months' running average (6 months ago)	19
Produced within one year	63
Produced within one year (six months ago)	0
Produced within one year (one year ago)	0
Produced within one year (two years ago)	0

S. W. Rose/McD.
April 1, 1946