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Iliion, New York
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L. S. PETTINGILL

MODEL 40-X CUSTOMER COMPLAINT RIFLE
Burr W. Leyson - Serial No. 298

We are returning this rifle with the following observations as result of a check made by the designers.

1. Bolt release missing.
2. Safety and parts missing.
3. All adj. screws far out of position.
4. Bolt sticky on filler piece.
5. Trigger short on .973 dim. hole to top of part.
.971 {visual approx.
6. Sear stop on cocking piece hand ground to (.020"
7. Sear rough ground on bottom surface.
8. Rake angle ground off face of connector.
9. Hook clearance looks below min. on sear to trigger parts.

It appears that this fire control gave trouble from tolerance stack up and customer used "cut and try" methods of ruining cocking piece and all sears.

You will recall that at request of Sales Department a new rifle was shipped to Mr. Leyson using the old stock and the barrel and action assembly which he returned was referred to us for checking.

The above information may be of interest in connection with quality and inspection; on the other hand we were advised by the customer of his having attempted to make repairs and adjustments which may account for a number of the difficulties observed.

SMA:T
Dict. 10-14

S. M. Alvis, Manager
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