

REMINGTON ARMS COMPANY, INC.

Field Service
Bpt., Conn.

RECOMMENDED GUNSMITH CALL REPORT

Shop EWELL CROSS GUN SHOP Reporter F. W. Woodruff Date Jan 26, 71
Address 4101 East Rosedale St. Fort Worth, Texas Zip 76105
Street City State
Type of Business Sale & repair Dealer (☒) Large (☒) Small (☐)

Persons Interviewed Mr. Ewell Cross Position Owner & Gunsmith

GENERAL DISCUSSION

This shop performs much of the warranty work for the Dallas office so had a few problems that have not been encountered before:

Had 2 M788's that would fire with the safety on--one from a Gibson Store which was Serial 638672, 30/30 and one from Nash Rowe stock--a M788 6.71 5003730 Code 0384--installed new fire controls in both and will return the defective ones to Ilion.

Mention was made of three M708's misfiring--the only thing Mr. Cross did to them was to adjust the bolt plug so they would thread in a half turn more -- advised this does not govern the firing pin protrusion--although stated no more difficulty was encountered with them.

In the last two months have had about eight M1100's in which the gas cylinder has come loose from the barrel assembly. This past year has had about a 100 or more feed latch breaking.

Had a M591 in which the bolt latch tip was broken off--replacement corrected it so it worked properly--another in which the fired shell would not come out of the chamber--fired case showed marks from the chamber so recommended it be returned to the factory for SPECIFIC PROBLEMS barrel chamber check.

Past year have had about a dozen M700's that close hard over the shell-- usually adjustment of extractor corrects the condition--also about eight to ten trigger connectors breaking--usually only after the customer has fired a few shots--(these fire controls have not been touched) also at least twice the above number when they have been adjusted by the customer improperly.