

REMINGTON ARMS COMPANY, INC.

INTER-DEPARTMENTAL CORRESPONDENCE



Xc: E.F. Barrett
E.G. Larson
E.F. Sienkiewicz

"CONFINE YOUR LETTER TO ONE SUBJECT ONLY"

Ilion, New York
November 20, 1978

TO: C. B. WORKMAN

FROM: G. D. BAILEY

TRIP REPORT

MODEL 600, 660, Mohawk 600 and XP-100 FIELD REPAIR

Was Den Gun & Shooting Equipment - Northampton, Penna.

This shop had received about 30 guns thus far and several were brought in during my visit. The gunsmith upon changing the fire control assemblies realized that the bolt lock was not operating, and thus knew that wood needed to be removed. One gun he had received would not lock down with the safety On under any circumstance and I told him to return the gun to the factory.

Skis Sport Center - Ottsville, Penna.

This shop was basically a repair station only. The gunsmith had been repairing guns before my visit and had not run into any problems. I covered the procedure with him and he felt satisfied he knew it.

C.J. McArthur - Colmar, Penna.

This gunsmith was repairing guns while the customer waited and did not have any guns on hand. I covered the procedure with him and he stated he had been removing wood in the necessary areas. In my opinion, he was a very competent gunsmith and was doing an excellent job.

Paul Jaeqer - Jenkintown, Penna.

The store had received about 20 guns but only two had been repaired, just to see how long it would take, but no inletting of the stock was done. I explained the necessity of the inletting and the gunsmith said these guns would be corrected. I covered the procedure with him by talking him through several guns. He took notes on the procedure and felt he would not have any problems.

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Stratton Sporting Goods - Audabon, N.J.

The shop had been receiving guns and was already repairing them. The gunsmith said he had been inletting stocks when necessary and doing all required operations. Again, I felt he was very competent and was doing an excellent job.

L.Y. Weston - Avondale, N.J.

The gunsmith had received about 20 guns but had not repaired any as yet. I talked him through several guns and he took notes on the procedure. He was sure he knew the repair procedure and would not have any problems.

Randy Arndts Gun Shop - New Ringgold, Penna.

This shop had only received a few guns but he had not inletted the stocks. I called him prior to my arrival and he stated that the bolt would not lock down. I explained that inletting the stock was necessary. He had the customer return the guns and they were corrected. During my visit with him I covered the repair procedure on several guns and he felt he would not run into any further problems.

Herolds Custom Gun Service - Waynesboro, Penna.

The shop had received about 30 guns. In reviewing the procedure he stated that most guns were repaired while the customer waited, as some people were traveling up to 200 miles to bring their guns in. He had only one gun that needed repair, and I talked him through it. He made all necessary inletting operations when needed. This was probably the best shop I visited. It has facilities for stock refinishing and coloring, and the gunsmith was very competent in my opinion.

Martin Levan - Lebanon, Penna.

The gunsmith here did not have any guns on hand but I covered the repair procedure with him and he stated he had been doing all necessary operations including inletting of the stock. One problem was encountered. He said he repaired several XP-100s with 600 fire controls. How this was done I don't know, because of several major differences. I told him to have the guns returned and sent to the factory for repair.

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Wilson's Gun Store - Dauphin, Penna.

The gunsmith had about 20 guns brought to his shop and had repaired them, but had not returned them to the customers. I talked with the gunsmith by phone prior to my visit and discovered he had not inletted any of the stocks. I informed him inletting was necessary and he corrected the guns. At my visit, I covered the repair procedure and examined the corrected guns. There were a few guns which needed a little more wood removed and he said it would be done. This was also an excellent shop, equipped with almost every tool a gunsmith would ever need.

Federal Firearms Company - Oakdale, Penna.

This store also had about 20 guns on hand, but approximately 90 more people had called them. They had not repaired any guns prior to my visit. I instructed two gunsmiths on the repair procedure. During the procedure, one gun would not lock down under any circumstance, and I told them to return the gun to Ilion for repair.

Leo's Custom Stocks - Library, Penna.

The shop had received a large number of guns. Most had already been repaired and returned to the customers. During the covering of the repair procedure it was learned that he had inletted only a few. After completing the procedure with him, I told him to get as many of the repaired guns back as possible to check for interference between the safety and stock. He had released about 40 to 50 guns, but had names, addresses and phone numbers of all of the owners. This was another excellent shop and I felt the gunsmith was competent.

Grice Gun Shop - Clearfield, Penna.

This shop also had received a large number of guns. I reviewed the procedure with the gunsmith on several guns, and he took notes on important steps. This was probably the largest gun shop that I visited.

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General Observations

Overall, I felt that all the gunsmiths I talked to were competent and able to do a good job repairing the recall guns. The information, other than the repair procedure, was gladly received since their exact details were still sketchy on some areas.

Additional Comments

One gunsmith wanted to obtain 200 silver stickers for Model 1100s showing the correct assembly of the piston, piston seal and barrel seal. He stated a high majority of M/1100s his shop receives for repair have these three parts assembled incorrectly. He believed that with these stickers on the magazine tube, some of this problem can be eliminated.

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Illion Research Division