

REMINGTON ARMS COMPANY, INC.

INTER-DEPARTMENTAL CORRESPONDENCE

Remington
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"CONFINE YOUR LETTER TO ONE SUBJECT ONLY"

May 5, 1981

RECEIVED

MAY 6 - 1981

E. G. LARSON

TO: E. G. LARSON

FROM: R. L. ST. JOHN

SUBJECT: MONTHLY COMPILATION OF GUNSMITH CALL REPORTS - MARCH, 1981

The following complaints are the common ones:

1. Barrel supports off.

2. Interceptor latch studs out of receivers.

Clark Workman has asked for serial numbers on these to date the gun. While we do not see the guns to be able to get these numbers, they are available through Arms Service, since all guns with this problem are sent to Ilion for repair.

3. Broken carrier latches in M/742.

One problem has been discovered in the Western Territory. In two different shops, D.W. McClure encountered the men making custom stocks are upset with our new polishing process. It seems the process rounds the top of the receiver and recoil lug where they meet. When a scope base is installed, there is an unsightly gap under the front of the mount. This form also causes a problem for the stock makers. At the time of Don's call on Harry Lawson, Harry received eight barreled actions. All had the same problem.

In discussing this with John Linde, I found this has been done purposely. I am afraid our business in barreled actions is going to suffer. Up to this point, our barreled actions have been the choice of most custom gun makers. With this, I am afraid we are going to give some more business away.

M/700 bent firing pins showing up. Three in one shop.

Ejector plunger cross pin working out of bolt, locking action.

Some extractors in M/700 sticking under bolt shroud. This is a new problem not related to those found some years back.

Note several instances of rusted & stuck actions in 200 - has new design been introduced in current production?

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All the comments made in these reports are made by the gunsmiths. Also, in talking to these people, we find they are on our side, but sometimes have trouble convincing the customer that his problem is not as bad or as common as he thinks. Rumors get started and it is very difficult to convince our gunsmiths and customers when they see the same problems time after time.

R. L. St. John

RLSTJ: tpp
encl.