

cc: Mr. Jim Dundon, K mart
A. W. Wheaton
P. W. Jackson
K. S. Nelson

REMINGTON ARMS COMPANY, INC.

INTER-DEPARTMENTAL CORRESPONDENCE

Remington
700

Bridgeport, Connecticut
October 10, 1983

TO: D. J. SANITA
FROM: G. ROCKWELL GR
SUBJECT: K mart STORE #3442, RALEIGH, NORTH CAROLINA
RETURN OF MODEL 700 BDL

Back in January 1982 this K mart store returned our Model 700 BDL, Serial Number 6206065 with a complaint that the holes were not lined up for the scope mount on the top of the receiver. We replaced the receiver with a new Serial Number 6679877 and sent the gun back to the store. In February 1983 the gun came back to us in a slightly worn condition with the barrel bent, and the chamber upset. We returned it as a repaired gun.

Last week I got a telephone call from the K mart Regional Merchandise Manager in New Jersey who has indirect responsibility for these stores and 499 others, both guns and ammunition. He had seen the gun and felt that the scope mounting holes were still not lined up and "no way is anybody going to be mounting a scope on that gun." He asked for my help.

On your Repair Order #18613-700 in August 1983, the gun had come back to us again for repair. We charged \$135.00 for a new stock, which Jim Dundon and the Store Manager, Tom Sanders, say was an event that happened in shipping, not in the store or in the customer's hands.

Because of the lengthy history on this gun I called Terry and talked to her about what we should do. Finally it seemed prudent to replace the gun with a new gun and cancel the \$135.00 charge (which probably has been paid, but which should be credited).

Will you please arrange to ship a replacement gun to this K mart store attention Mr. Thomas Sanders, Sporting Goods Department, and cancel the \$135.00 charge. The old gun will be returned with markings on the 605 form saying that it was per agreement with George Rockwell.

Thank you very much.

GR:ank

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