

Dennis:
When (if) rifle is received, forward to P.I.
Committee immediately.
JAS

bcc: E.F. Sienkiewicz
J.R. Snedeker
D.J. Sanita

February 23, 1983

Mr. Henry B. Fernandez, Jr.
Asash Termite & Pest Control
1102 Clark Blvd.
Laredo, Texas 78040

Dear Mr. Fernandez:

Your letter of February 10, 1983 that was sent to our Bridgeport, Connecticut facility, regarding the accidental firings you have experienced with your Model 700 243 Win. caliber rifle, serial number A6373493, has been forwarded to this office for handling.

We were indeed sorry to learn of your having had a problem of the nature you described, as it is not representative of Remington quality, nor characteristic of the Model 700 rifle.

Generally, the type of incident you have described results from either improper adjustment of the trigger assembly outside our factory, foreign material, such as excessive lubrication, inside the trigger assembly, or, from pressure being inadvertently applied to the trigger while the safety is in the "fire" position.

Please, at your convenience, return the rifle via insured and collect transportation, to:

Remington Arms Company, Inc.
Arms Service Division
Ilion, New York 13357

Upon receipt, we will have our technicians thoroughly examine your rifle and, if it is found to be factory faulty, any necessary repairs or other corrections will be made on a no-charge basis. If

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otherwise, a repair quotation will be sent for your approval prior to effecting any repairs.

Thank you for bringing this matter to our attention, Mr. Fernandez, and for having afforded us this opportunity to be of service.

Sincerely,

J.A. Stakl, Supervisor
Firearms Product Service

JAS:tpg

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DON'T SAY IT—WRITE IT

To _____

Date _____

From _____

Excessive verbal play of conviction to trigger.

Failed scenario that Thompson will 2.1 #

Did agree to be adjusted of program adjusting

SEAR - conduct in part = 1.012 with
!!YOUR SAFETY ATTENTION MEANS ACCIDENT PREVENTION!!