

Remington.



REMINGTON ARMS COMPANY, INC.

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

ILION, NEW YORK 13357

TELEPHONE (315) 894-9961

Dear Canadian Remington Model XP-100 Customer:

Our records still show you are the holder of one or more Model XP-100 pistols in need of trigger assembly correction by our firearms plant. The serial number(s) of the concerned pistol(s) is listed on the enclosed form.

Please note that this is the second important letter of request mailed to you. Since we consider the situation urgent, please make every effort to promptly have your trigger assembly(s) corrected by the Remington Service Division here at the factory. A review of the problem follows along with trigger assembly correction service details.

The Model XP-100 pistols involved include pistols shipped between January 1, 1987 - October 4, 1988.

During routine servicing of this model, Remington discovered that an incomplete factory operation, involving the front trigger housing screw, may have introduced the possibility of an unsafe trigger assembly condition in a limited number of guns. Although unlikely, with normal usage of the pistol, the front trigger housing screw may position itself in such a manner as to promote firing upon release of the safety or upon bolt closing.

Since the safety and quality of our firearms is our utmost concern, Remington will, at no charge, correct the affected trigger assembly part in all pistols which could possibly be involved. To accomplish this, a trigger assembly correction program has been instituted.

Therefore, we are requesting your timely assistance with the following actions:

1. Please do not load your affected Model XP-100 pistol(s).
2. Promptly send the affected pistol(s) to:

Remington Arms Co., Inc.
Dept. XP
14 Hoefler Ave.
Ilion, NY, USA 13357

3. Include your name and return address on the outside of the box(s) and on a note placed inside the box(s).
4. If you need a box(s) for shipping purposes, please advise me at the Ilion address or at the below toll free 800 number.
5. For faster service, please affix one of the enclosed blue sticker dots to both butt ends of the outside of the package(s).
6. If you have sold the involved gun(s), please provide the full name, address and, if possible, phone number(s) of the person(s) to whom you sold the pistol(s), along with matching serial number(s), so we can contact the affected person(s) as soon as possible. This information should also be mailed to:

Remington Arms Company, Inc.
Department XP
14 Hoefler Ave.
Ilion, NY, USA 13357

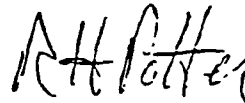
If you need further information, or if you prefer to provide any information by telephone, please call the following toll free number:

In Canada - (800) 634-5401
In U.S.A. - (800) 634-2459
(8:00 a.m. - 4:30 p.m. EST)

We apologize for any inconvenience this second notification may cause you. However, please remember that this involves a serious personal safety situation which should be addressed immediately.

Thanks in advance for your cooperation in promptly resolving this important matter.

Sincerely,



R.H. Potter
Product Service
Specialist

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Encs.