

Remington.



REMINGTON ARMS COMPANY, INC.

MANUFACTURERS OF

SPORTING FIREARMS, AMMUNITION

TRAPS TARGETS

ILION, NEW YORK 13357

TELEPHONE (315) 894-9961

PETERS



PETERS CARTRIDGE DIVISION

BRIDGEPORT, CONNECTICUT

TARGETS, ADA, OKLAHOMA

ATHENS, GEORGIA

RINDLAY, OHIO

CABLE—HARTLEY, BRIDGEPORT

SPORTING FIREARMS
TRAPS
POWDER METAL PARTS
ILION, NEW YORK
AMMUNITION, BRIDGEPORT, CONNECTICUT
LONOKE, ARKANSAS

December 23, 1985

Mr. Glen E. Anson
Route 3, Box 173
Perry, Oklahoma 73077

Dear Mr. Anson:

Reference is made to your letter of December 11, 1985, regarding the accidental firings you have experienced with your Model 700 270 Win. caliber rifle, serial number A6360662, when the safety was moved from the "safe" to the "fire" position.

We were indeed sorry to learn of your having a problem of the nature you described, as it is not representative of Remington quality, nor characteristic of the Model 700 rifle.

Generally, the type of malfunction you described results from either improper adjustment of the trigger assembly outside our factory, from improper maintenance of the rifle, or, from pressure being inadvertently applied to the trigger as the safety is being moved.

Please, at your convenience, return the rifle via U.P.S., Transportation C.O.D., to:

Remington Arms Co., Inc.
Attn: J.A. Stekl, Supervisor
Product Service Division
Ilion, NY 13357

Be sure to boldly mark the two (2) butt ends of the outside of the package "STEKL", to expedite handling.

Upon receipt, the rifle will be thoroughly examined and, if it is found to be factory faulty, any necessary repairs will be made on a no-charge basis.

Thank you for bringing this matter to our attention and for affording us this opportunity to be of service to you.

Sincerely,

J.A. Stekl, Supervisor
Product Service

JAS:tnn