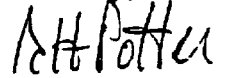


Thank you for calling this matter to our attention, Mr. Armfield, and we await the receipt of your Model 600 for prompt, no charge factory service.

Sincerely,

A handwritten signature in dark ink, appearing to read "R. H. Potter". The signature is written in a cursive, slightly stylized font.

R. H. Potter, Supervisor
Product Service

RHP:cm

Enc.