

**Ilion Firearm Quality Meeting  
Summary**

*December 18<sup>th</sup>, 2007  
2:00pm – 3:00pm*

**Attendees:** Danny Evans John Loschin, Ken Nickerson, Bob Longo (conf), Steve Perniciaro (conf), Tom Nagle (conf), Fred Supry (conf), Bob Orf (conf), John Balio (conf), Bill Hazard (conf), John DeSantis (conf), Joe Diliberto (conf), Joe Pugliese (conf), Joe Gross (conf), Jeff Rooks (conf)

**Absent:** John Fink, Don Campbell, Chris Shoemaker, Brian Lasley, Scott Blackwell, John Trull, Bob Pantle

**Discussion Items:**

- Top 3 repair codes for Model 700, 750, 870, 1100, & 1187
- Model 105
- Law Enforcement sight complaints

**Top Repair Codes:**

- The team discussed the repair code reports in detail. Much of the discussion was focused around what information should be provided.
- The current information provided includes: model, repair code, repair number, serial number, date produced and material number.
- All data reported included internal repairs only. We are working to get good reportable information from our RARC network.
- One suggestion is to include the reported customer/consumer complaint. Also, to provide charts/graphs of the data with history.

**Model 105:**

- Will follow-up at our next meeting
- All 105 still need to be returned to the factory for service.
- A weekly list of part requests needed for repairs will be provided by Tom Nagle.

**LE Sights:**

- Field Service Department has had complaints regarding rifle sights falling out.  
▪ Will follow up at our next meeting

**Notes:**

- Please let me know if you have discussion topics for the meeting
- Follow-up items:
  - Model 105 Progress
  - LE Sights

Confidential

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