

Jim - Gun coming
to you. We have
file set up.

DATE : 10/31/89
TIME : 2:04
FILE # :
CALL IS TO/FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Mike Bailey DEALER: _____
ADDRESS: 116 Lybrand St. ADDRESS: _____
Great Falls SC 29055
PHONE: (803) 482-2862 H PHONE: _____

PRODUCT: M/SEVEN.243 CODE (S/N) 76 29 233
CALIBER: Shipped in Febr., 1984 Fed. Lacton loads.

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASED
AT END: _____ IRATE _____ ANGRY X CALM → X PLEASED

CUSTOMER CONCERN: Today at 10:30 son, Christopher, deer
hunting. Sitting & not in to leave & had
hand on safety, moved safety forward & gun
-fired. Father allegedly duplicated incident twice over
phone. Ejected case which is still in woods.
RESOLUTION: Customer sending rifle to T&S for exam
and reply. Gun flagged in A.S. receiving to
Jim's attention

COMMENTS: Fbl. action was never taken out of gun
which was bought October or Nov of 1988 (ship-
ped 2/84) Mr. Bailey very nice. Said don't worry
about medical bills - that he has a M/700
7mag son will use while M/7 is here. Evidently,
liability not an issue. RHP