

223 model 700

Discussion Thread

Response (Mark) 10/4/2006 4:41:20 AM

Michael,

Thanks,

Hope you have a good hunt.

Customer (Michael Arbogast) 10/3/2006 6:31:40 AM

Thank you for your response. I will be sending the rifle to you for repair.

Since I am leaving to go hunting today, I will send it the week of Oct. 9th, 2006.

Mike Arbogast

Response (Mark) 9/28/2006 5:54:58 AM

Michael,

Thank you for contacting Remington Country.

Remington firearms warranty is for 2 years from date of purchase. This firearm will need to be returned to our Ilion firearms plant for inspection and repair. Please use the following instructions for return.

You can print the factory repair form and instructions at the following section of our site.

http://www.remington.com/support/repair_services/factory_repair_form.asp

Or follow these guidelines if in the US:

1. Record the serial number of your firearm before sending it to us.
2. Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box, not a hardcase.
3. Remove all accessories from your firearm to prevent loss or damage. This would include scope, slings, or extra choke tubes.
4. Enclose a letter with the firearm detailing the model name or number of your firearm and serial number along with a full description of the problem. Be sure to include your full name and address (P.O. Box and Street Address), including zip code, daytime telephone number, and e-mail address.
5. Ship your firearm by either United Parcel Service (UPS) or Parcel Post (US Post Office). Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier. Customer is responsible for shipping charges to the factory.

For U.S. repairs only, ship to:

Remington Arms Company, Inc.

Attn: Arms Services Division/Repairs

14 Hoefler Avenue

Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

If you have any questions as to the warranty on Remington firearms, please refer to the following section of our site.

<a <http://www.remington.com/support/warranty/>

No matches were found.

Customer (Michael Arbogast) 9/21/2006 8:53:37 AM

my rifle discharged when i took the safety off. The trigger was not touched and the gun had not been jarred since the previous firing. I will not use this gun again until the problem is fixed. I bought the gun from the local BiMart in the spring of 2005. Is it still under warranty?