

BARBER - RE 0011707

7mm REM mag

Discussion Thread

Private (Laura) 11/16/2006 9:13:03 AM

11/16/06-I have spoken with Mr. Kramer and will have the gun sent to the factory attn: Product Service.lw

Response (Laura) 11/16/2006 9:13:03 AM

Dear Mr. Kramer,

We apologize for the delay in response. Thank you for calling in with your issue.

Per our phone conversation, I will send you a prepaid shipping label, box, and instructions on getting your firearm to our factory.

If you have any questions, please feel free to contact me at 800-243-9700 ext 8789.

Laura Watson

Consumer Affairs Administrator

Customer (John Kramer) 11/9/2006 7:42:55 AM

-----Original Message-----

From: info@remington.com

To: johnk381@aol.com

Sent: Sun, 5 Nov 2006 6:23 PM

Subject: 7mm REM mag [Incident:061105-000085]

Your question has been received. You should receive a reply within 1-2 days. Thank you. You may also update this question by replying to this message. Because your reply will be automatically processed, you MUST enter your reply in the space below. Text entered into any other part of this message will be discarded. [==> I have not received a reply, it has been longer then 1-2 days? <===] [==> Please enter your reply above this line <===] If your issue remains unresolved, please update this questionat http://remington.custhelp.com/cgi-bin/remington.cfg/php/enduser/acct_login_submit.php?p_userid=johnk381@aol.com&p_enc_passwd=&p_next_page=myq_upd.php&p_iid=245943&p_created=1162768984 Question Reference #061105-000085 -----

----- Summary: 7mm REM mag Product Level 1: Firearms Product Level 2: Centerfire Rifles Date Created: 11/05/2006 06:23 PM Last Updated: 11/05/2006 06:23 PM Status: Unresolved Discussion Thread -----

----- Customer (John Kramer) - 11/05/2006 06:23 PM i have a model 700. while taking the weapon from safety to fire, it discharged. besides the ringing in my friends ear and the flesh removed from the end of my thumb, everyone is okay. now what do i do with this piece of junk??? it was purchased at walmart. Auto-Response - 11/05/2006 06:23 PM No matches were found. -----

----- We hope that this information will be helpful to you. If we can be of further assistance, please contact us at 1-800-243-9700, M-F, 9am-5pm EST. Remington Arms Co. -- America's Oldest Gunmaker 870 Remington Drive, Madison, NC 27025 1-800-243-9700 or 1-336-548-8700--FAX: 1-336-548-7801 Visit us in Remington Country at <http://www.remington.com/> REMEMBER, FIREARMS SAFETY DEPENDS ON YOU! Whether you are a beginner or an advanced user, our new Safety Section is a must for everyone. <http://www.remington.com/safety> -----

CHECK OUT THE NEW AOL. Most comprehensive set of free safety and security tools, free access to millions of high-quality videos from across the web, free AOL Mail and more.

Customer (John Kramer) 11/9/2006 7:32:10 AM

It is now 11/9/06 and I have not received a reply? I need to know what to do with this rifle, Thank you

BARBER - RE 0011708

Customer (John Kramer) 11/5/2006 3:23:04 PM

i have a model 700. while taking the weapon from safety to fire, it discharged. besides the ringing in my friends ear and the flesh removed from the end of my thumb, everyone is okay. now what do i do with this piece of junk??? it was purchased at walmart.

No matches were found.

BARBER - RE 0011708

RE0011648