

**BARBER - RE 0011709**

Model 700 safety

Discussion Thread

Response (Jonsie) 11/16/2006 3:19:28 PM

Dear Tom;

Thanks for contacting us at Remington! We really would like to see that 700 back at the factory based on the information you have provided, we suggest that you send your firearm to our Ilion, NY facility.

You can print the factory repair form and instructions at the following section of our site.

[http://www.remington.com/support/repair\\_services/factory\\_repair\\_form.asp](http://www.remington.com/support/repair_services/factory_repair_form.asp)

Or follow these guidelines if in the US:

1. Record the serial number of your firearm before sending it to us.
2. Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box, not a hardcase.
3. Remove all accessories from your firearm to prevent loss or damage. This would include scope, slings, or extra choke tubes.
4. Enclose a letter with the firearm detailing the model name or number of your firearm and serial number along with a full description of the problem. Be sure to include your full name and address (P.O. Box and Street Address), including zip code, daytime telephone number, and e-mail address.
5. Ship your firearm by either United Parcel Service (UPS) or Parcel Post (US Post Office). Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier. Customer is responsible for shipping charges to the factory.

For U.S. repairs only, ship to:

Remington Arms Company, Inc.  
Attn: Arms Services Division/Repairs  
14 Hoefler Avenue  
Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

If you have any questions as to the warranty on Remington firearms, please refer to the following section of our site.

<a <http://www.remington.com/support/warranty/>

Customer (Tom Caylor) 11/7/2006 1:01:11 PM

On a recent caribou hunt my Model 700 Mountain Rifle discharged accidentally when I disengaged the safety. I was willing to believe that it was my fault (finger on the trigger, maybe -- I was excited), but now I'm not so sure. A friend of mine that has the same rifle in a different caliber had the same thing happen to him -- twice. I'm going to take the firearm to the gunsmith at the Gander Mountain store where I work to see if there's an obvious problem, but I wondered if there have been any other complaints about this in the past, or is there something I should be doing to prevent/correct the situation. Neither of these rifles is very old, by the way. Mine was purchased in 2003 and my friend's was only bought last year.

I didn't write this to complain; as a matter of fact, I love the Mountain rifle. The 7mm/08 that I bought has taken two deer and one caribou so far. For a light barrel, the accuracy is all that I could wish for. I have

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been able to recommend the Remington 700 to my customers with confidence and will continue to do so.

Tom Caylor