BARBER - RE 0011718

RIFLE WILL FIRE ON SAFE WHEN TURNED UPSIDE DOWN

Discussion Thread

Response (Mark) 11/28/2006 4:02:57 AM

Thank you for contacting Remington Country.

If the bolt can be opened and closed while the firearm is in the safe position, there is no bolt lock mechanism and the firearm is a post 1982 model. However any firearm that experiences a discharge or if you have a question concerning the safety of the trigger mechanism it can be returned to our factory using the following instructions.

You can print the factory repair form and instructions at the following section of our site.

http://www.remington.com/support/repair_services/factory_repair_form.asp

Or follow these guidelines if in the US:

- 1. Record the serial number of your firearm before sending it to us.
- 2. Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. not a hardcase.
- 3. Remove all accessories from your firearm to prevent loss or damage. This would include scope, slings, or extra choke tubes.
- 4. Enclose a letter with the firearm detailing the model name or number of your firearm and serial number along with a full description of the problem. Be sure to include your full name and address (P.O. Box and Street Address), including zip code, daytime telephone number, and e-mail address.
- 5. Ship your firearm by either United Parcel Service (UPS) or Parcel Post (US Post Office). Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier. Customer is responsible for shipping charges to the factory.

For U.S. repairs only, ship to:

Remington Arms Company, Inc. Attn: Arms Services Division/Repairs 14 Hoefler Avenue Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

If you have any questions as to the warranty on Remington firearms, please refer to the following section of our site.

<a http://www.remington.com/support/warranty/

Customer (ALTON HAYES) 11/14/2006 6:33:44 AM

THIS PAST WEEKEND A PERSON IN MY HOME TOWN HAD THIS HAPPEN TO HIM WITH HIS REM 700. I HAVE HEARD THE SOME OF THE PRE 1982 UNITS WOULD DO THIS AT RANDOM. I WOULD LIKE TO CHECK ON THIS AND RETURN THE RIFLE FOR REPAIR IF IT IS NEEDED. I FORGOT TO BRING THE SN# WITH ME. IS THERE A SN# BREAK THAT I CAN LOOK FOR. THE RIFLE IS A 700 BDL 30-06. I PURCHASED THE RIFLE FROM A FRIEND BACK IN 1986. I KNOW HIS DAD PROBABLY PURCHASED THE RIFLE. THE LAST NAME WOULD HAVE BEEN BRAMMAL-IN HOUSTON, TX. I CAN BRING THE SN# WED AND EMAIL IF NECESSARY. THANK YOU! ALTON HAVES