

BARBER - RE 0011721

model 700

Discussion Thread

Response (Chris) 12/2/2006 1:01:34 PM

Dear Mr. Marthis,

Thank you for your patience. We apologize for the long wait. If your Model 700 does not have a letter in front of the 7 digit number, it is about 35 years old and needs to be inspected with the problems you have had. There could be some worn or dirty parts.

You can print the factory repair form and instructions at the following section of our site.

http://www.remington.com/support/repair_services/factory_repair_form.asp

Or follow these guidelines if in the US:

1. Record the serial number of your firearm before sending it to us.
2. Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box, not a hardcase.
3. Remove all accessories from your firearm to prevent loss or damage. This would include scope, slings, or extra choke tubes.
4. Enclose a letter with the firearm detailing the model name or number of your firearm and serial number along with a full description of the problem. Be sure to include your full name and address (P.O. Box and Street Address), including zip code, daytime telephone number, and e-mail address.
5. Ship your firearm by either United Parcel Service (UPS) or Parcel Post (US Post Office). Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier. Customer is responsible for shipping charges to the factory.

For U.S. repairs only, ship to:

Remington Arms Company, Inc.
Attn: Arms Services Division/Repairs
14 Hoefler Avenue
Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

If you have any questions as to the warranty on Remington firearms, please refer to the following section of our site.

<a <http://www.remington.com/support/warranty/>

Customer (Adam Marthis) 11/28/2006 6:55:48 PM

It has been almost 2 weeks and my problem has still remained unresolved I would like a response to this problem. Since I have sent you this e-mail I have seen where you have had this problem in the past with this gun so I would like to know what avenue to take to resolve this matter with this gun.

Customer (Adam Marthis) 11/16/2006 6:57:32 PM

I am not sure what to do with this rifle please contact me asap because i feel very unsafe using it.

Customer (Adam Marthis) 11/12/2006 6:50:13 PM

I have a model 700 that will not let you eject a bullet with the safety on and sometimes will not shoot when the

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trigger is pulled but when you chamber another bullet the gun will go off also 1 time I just touched the safety after a misfire and it went off. None of these problems have happened alot but the gun fired today when I put a bullet in it when I was going to make sure it was still sighted in for hunting season.