

BARBER - RE 0011749

Remington model 700 ADL

Discussion Thread

Response (Pete) 7/20/2007 4:27:36 AM

We regret that you are experiencing problems with your firearm. Based on the information you have provided, we suggest that you send your firearm to our Ilion, NY facility.

You can print the factory repair form and instructions at the following section of our site.

http://www.remington.com/support/repair_services/factory_repair_form.asp

Or follow these guidelines if in the US:

1. Record the serial number of your firearm before sending it to us.
2. Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box, not a hardcase.
3. Remove all accessories from your firearm to prevent loss or damage. This would include scope, slings, or extra choke tubes.
4. Enclose a letter with the firearm detailing the model name or number of your firearm and serial number along with a full description of the problem. Be sure to include your full name and address (P.O. Box and Street Address), including zip code, daytime telephone number, and e-mail address.
5. Ship your firearm by either United Parcel Service (UPS) or Parcel Post (US Post Office). Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier. Customer is responsible for shipping charges to the factory.

For U.S. repairs only, ship to:

Remington Arms Company, Inc.
Attn: Product Services Division/Repairs
14 Hoefler Avenue
Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

If you have any questions as to the warranty on Remington firearms, please refer to the following section of our site.

<a <http://www.remington.com/support/warranty/>

Customer (David Booe) 7/18/2007 3:15:49 PM

I have rifle I bought new years ago . The past few seasons I have had trouble with it. Not sure how to explain it other than hang fire. After you pull the trigger sometimes it will not fire right away, then out of the blue without your finger anyware near the trigger it goes off ! It also fired one time after I pulled the trigger and it hung up so I put it back on saftey then I took the saftey off it fired !! Needless to say it was the last time the gun was took to the feild . Have you ever heard of anything like this ? I live in a small town in Kansas have took the gun to several people that claimed to be able to fix it but nobody has yet. Can I send it to you to be fixed ! If so how much will it cost ! I'm scared to trust the gun anymore . Me or someone else may end up hurt if not worse.