

safety issue:700 ks mtn. rifle

Discussion Thread

Response (Norm) 10/1/2007 7:05:30 AM

Dear Terry:

Thank you for contacting Remington Country. Your Model 700 was produced in 1971. Your firearm has not been involved in a recall. Your rifle was originally installed with a bolt-lock, which means you have to put the safety switch on fire before you can open the bolt. We are offering a conversion at a special price if you would like your firearm converted, so that you can open the bolt at anytime with the safety on safe. To view more details regarding this modification, go to:

http://www.remington.com/safety/safety_center/safety_modification_program

The Model 700 bolt action rifle has been one of Americas premier hunting rifles for 42 years. Over 4 million of these rifles have been sold to hunters, target shooters and law enforcement agencies across the US. When used following the rules of safe gun handling, including proper maintenance, and not inappropriately altered, the Remington Model 700 is a safe rifle.

If you or someone you know is having a Remington rifle fire when the safety is removed, the firearm should be sent to Remington for evaluation. We can send a pre-paid UPS ground shipping label if there is a concern with shipping fees.

For U.S. repairs, please follow these guidelines:

1. Record the serial number of your firearm before sending it to us.
2. Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box, not a hardcase.
3. Remove all accessories from your firearm to prevent loss or damage. This would include scope, slings, or extra choke tubes.
4. Enclose a letter with the firearm detailing the model name or number of your firearm and serial number along with a full description of the problem. Be sure to include your full name and address (P.O. Box and Street Address), including zip code, daytime telephone number, and e-mail address.
5. Ship your firearm by either United Parcel Service (UPS) or Parcel Post (US Post Office). Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier. Customer is responsible for shipping charges to the factory.

For U.S. repairs only, ship to:

Remington Arms Company, Inc.
Attn: Arms Services Division/Repairs
14 Hoefler Avenue
Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

Customer (terry oliver) 9/23/2007 6:42:20 PM

After the gun has been fired and the spent shell ejected, the safety was moved to the QUOTEsafeQUOTE position, a live round was put in the barrel and the bolt closed. When the safety was put into the QUOTEfireQUOTE position, the gun went off without the trigger being pulled. That was scary! My old 700's won't allow you to put the safety QUOTEon QUOTE, after it has been fired, until the bolt is closed and locked. How do you want to handle this? Why did this happen? What did you change in the safety/bolt, besides the child lock? How do we fix it?