

BARBER - RE 0011777

defective safety?

Discussion Thread

Response (Andrew) 2/4/2008 5:57:21 AM

Dear Mr Thacker,

Thank you for your reply!

The only other thing that I would probably recommend would be to have your local Remington dealer order a new trigger assembly from our parts department instead of trying to repair the safety on that old trigger.

Customer (Steven Thacker) 2/4/2008 12:42:11 AM

I must say that I am very dissapointed in your terse reply. I have always been very satisfied with the function and performance of all the Remington rifles, shotguns, and muzzleloaders that I own. Most have been purchased new, but some have been purchased used from my local gun shop. When I eventually come to own a Remington with a problem, you pass the issue on to a repair center without any explanation. I have since researched the issue on the internet, and found what the problem may be. I believe the previous/original owner may have inappropriately tried to adjust the trigger. Rather than blindly sending this to the repair center, I will bring it back to my gunshop and let their gunsmith recommend repair procedures, unless you advise otherwise. I know that this problem is not likely a defect in the firearm, but is likely the result of improper tampering with the trigger by an unauthorized person.

As for Remington, keep making fine quality firearms in the USA, and I will remain a loyal customer.

Sincerely,

Steven P Thacker

Response (Andrew) 1/28/2008 1:22:10 PM

Dear Mr Thacker,

We apologize for any inconvenience you may be experiencing. If in the US, we recommend taking/shipping the firearm to one of the following Remington Premier Repair Centers for inspection.

Williams Gun Sight & Outfitters

7389 Lapeer Rd., Route #1

P.O. Box 329

Davidson, MI 48423

Phone: 810-653-2131

Fax: 810-658-2140

Include a note of the problem with your name, address and daytime phone number.

You can find additional Remington Warranty Centers for the US and internationally at the following section of our site.

http://www.remington.com/support/repair_services/

To view the warranty for Remington firearms, go to:

<http://www.remington.com/support/warranty/>

Customer (Steven Thacker) 1/27/2008 1:24:39 PM

I just purchased a used model 700 mountain rifle serial number D6213433. I believe it was manufactured in 1990, after the QUOTEbolt lock safetyQUOTE issue. However, if the trigger is depressed when the safety is engaged,

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then safety is moved to the F(fire) position the gun fires with the moving of the safety. This is an unsafe condition and I need to know what needs to be done for this to be corrected. I own several other remington firearms and one other model 700, and have never experienced this problem. Please advise as to what I should do.