

**BARBER - RE 0011781**

model 710 300 win mag[Scanned]

Discussion Thread

Response (Norm) 3/5/2008 5:17:03 AM

Dear Jeffery:

Thank you for your response. If you will send a copy of your receipt plus this email correspondence to the following we can reimburse you for up to \$25.00 of the shipping charges:

Remington Arms

Attn: Norm

PO Box 700

Madison, NC 27025

Or you can fax the same to 336.548.7801.

Customer (Alice Maroney) 3/4/2008 2:12:44 PM

Shipping 32.05. Insurance 25.00 I understand. Not a trigger problem. The gun go off when taken off safety. Have not had a chance to try gun to see if it still does it. If you have any questions you can call my phone 903-715-5489. Thank you

Response (Norm) 3/3/2008 7:39:37 AM

Dear Jeffery:

Thank you for your response. We apologize for this experience. We have reviewed your repair and did find that we replaced the receiver insert but could not duplicate your concerns about the trigger. How much were you charged for shipping?

Customer (Alice Maroney) 3/2/2008 5:57:36 PM

71295426 Jeffery Maroney

Response (Norm) 2/29/2008 5:30:52 AM

Dear Alice:

Thank you for visiting Remington Country. What is the serial number of your gun? We need to review the repair documents.

Customer (Alice Maroney) 2/27/2008 5:57:42 PM

I purchased my gun at gander mountian and had problems with the trigger. When I took the gun back to gander mountian on the 2nd day , they looked at the gun and said that there was nothing wrong with it. I still had problems with the gun and took it to someone else and they sent it back to you. In turn you replaced internal parts. I had to pay shipping charges. I think that gander mountian should have taken care of the problem. I'm very unhappy with the service. If I would have known that I was going to have so many problems with the gun, I would never have purchased the two model 710 guns. Why when you buy a gun from someone do they not take care of the problems. The gun was still under warranty, so I don't think I should have had to pay for the shipping.

Thank You,

Jeff Maroney