

**BARBER - RE 0011800**

My 7mm08 model seven fired while on safe, and not pulling trigger

Discussion Thread

Response (Chris) 7/30/2008 5:33:22 AM

Dear Mr. Wheatley,

The warranty is 2 years from the date of original purchase against defects. We'll need to inspect before we can say if there will be any charges or not. If it is under \$75 for the repair we would repair it and send it back COD. If it is over \$75, a representative will contact you before any repairs are performed.

Call 800-243-9700 about 2 weeks after you ship it and go into the QUOTERepairsQUOTE division and they can look up your repair and let you know what the repairman has determined.

Customer (Russell Wheatley) 7/29/2008 2:16:13 PM

When I send my gun in do I need a certain contact person. I will be sending it to to you on Wednesday. Will this be covered by Remington.

Response (Chris) 7/29/2008 6:23:43 AM

Dear Mr. Wheatley,

Thank you for contacting Remington Country. Your rifle should not fire when taking the safety off and not touching the trigger. Discontinue use of the rifle, ensure it is unloaded and send it to the Remington factory for inspection. At the following link you will find a factory repair form which provides the address, packing instructions and a form you should include with the rifle.

[http://www.remington.com/support/repair\\_services/factory\\_repair\\_form.asp](http://www.remington.com/support/repair_services/factory_repair_form.asp)

Customer (Russell Wheatley) 7/28/2008 5:21:35 PM

Should my rifle fire while I was removing the safety, without ever touching the trigger.

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**RE0011740**