

Remington.



REMINGTON ARMS COMPANY, INC.

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

ILION, NEW YORK 13357

TELEPHONE (315) 894-9961

July 1, 1985

Mr. C. Bergan
1590 E. 102nd St.
Brooklyn, New York 11236

Dear Mr. Bergan:

This is in reply to your June 19, 1985 letter regarding your Model 788, in .243 Win. caliber, which is giving you accuracy problems and, allegedly, fires upon safety release.

As these situations concern us, please send the firearm, via UPS, Transportation C.O.D., to:

Remington Arms Company, Inc.
Product Service Department
Attn: R.H. Potter
Ilion, NY 13357

Please boldly mark both butt ends of the package "RUSH to R.H. Potter" for faster service. Upon receipt of the rifle, we will examine and test it thoroughly and send you a full report of our findings before repairing the rifle and sending it to your home address at no charge.

Thank you for calling our attention to these matters, Mr. Bergan, and for giving us this opportunity to be of service.

Sincerely,

R.H. Potter, Supervisor
Product Service

RHP:tpg