

QUALITY REVIEW AT ILION - contd.IN-PLANT QUALITY CONTROL AND REPAIR PERFORMANCE

C. B. Workman reported. Last year was the first annual quality meeting. This meeting left the impression that the quality system described was to be tested to see if it works and quality was to be improved.

Review of Quality Performance
and Progress in Past 12 Months

- A. People Affect Quality - This program was designed to create an awareness that Remington Management is interested in quality. A highlight of the program was a Plant Family Day (Open House) which allowed employees to see how complete guns are manufactured.

To help implement and continue this program, the production section took action including the following:

Assembly foremen reviewed 10-demerit items daily and took corrective action.

Monthly quality meetings are held in each assembly department. Other sections are called upon when necessary for corrective action.

Special meetings called for immediate corrective action or retraining when need arises.

Final inspectors have spent training time with Finished Gun Auditors.

New lighting system installed in inspection areas.

Repacked gun trucks to prevent mars.

Model 3200 assembly benches repacked to reduce mars.

Sampling inspection instituted for incoming parts to the Model 3200 assembly area.

83