

DATE: 3-7-90
 TIME: 2:35
 FILE #:
 CALL IS TO/FROM CUSTOMER

RECORD OF TELEPHONE CALL

RECEIVED

MAR 8 1990

D.J. SANTA

CUSTOMER NAME: Brett Camarata DEALER: _____
 ADDRESS: 109 41st St. #A ADDRESS: _____
Newport Beach, CA 92663
 PHONE: (714) 472-1120 work PHONE: _____
(714) 631-6230 Home
 PRODUCT: 700 CODE (S/N): 136466758
 CALIBER: 30-06 Sp/ld. (Not on recall)

CUSTOMER'S ATTITUDE:

bought approx 4 yrs ago

BEGINNING: _____ IRATE _____ ANGRY ☒ CALM _____ PLEASED
 AT END: _____ IRATE _____ ANGRY ☒ CALM _____ PLEASED

CUSTOMER CONCERN: Went on hunting trip to (elk)
BC and alleges gun fired upon safety
release twice when trying to shoot at
elk. Calling in serial #. Stated ruined
hunt as "no one likes Californians anyway."

RESOLUTION: Sending gun att RRP for Prod svc.
exam & reply

COMMENTS:

Says he spoke w/ attorney who advice he call.
I infer he may want hunt reimbursement