

*Remington.*



## REMINGTON ARMS COMPANY, INC.

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

ILION, NEW YORK 13357

TELEPHONE (315) 894-9961

February 19, 1992

Mr. Thomas Chatten  
10511 Kirkvale  
Houston, TX 77089

Dear Mr. Chatten:

Your letter of February 5, 1992, regarding the problem you experienced while using your father's Model 700 30-06 caliber rifle, serial number 113139, has been received and referred to this office for handling.

We were indeed sorry to learn of your having a problem while using our product, and that you were injured as a result of it.

We would be most interested in examining the rifle to try to determine the cause of the problem. To this end, we would appreciate your cooperation in sending it via U.P.S. transportation charges C.O.D. to:

Remington Arms Company, Inc.  
Attn: J.A. Stekl, Specialist  
Product Service  
14 Hoefler Ave.  
Ilion, NY 13357

Please boldly mark the two (2) butt ends of the outside of the package "STEKL" to expedite handling.

If we find the rifle to be factory faulty upon inspection, we will gladly assume responsibility.