

Remington.



REMINGTON ARMS COMPANY, INC.

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

ILION, NEW YORK 13357

TELEPHONE (315) 894-9961

7/28/88

Richard T. Cole
R.F.D. #2 Box 2305
S. Paris, ME 04281

Dear Mr. Cole,

Although Mr. Stekl could not duplicate the incidents described in your 7/13/88 letter to Mr. K.D. Green, in the interest of customer service we will exchange you 7mm Rem. Mag. rifle with a new one of the same caliber.

Please package the rifle and send it, along with a copy of this letter, transportation C.O.D., VIA United Parcel Service, to:

Remington Arms Co., Inc.
Product Service Dept.
14 Hoefler Ave.
Ilion, NY 13357
Rush Attn: Roger Potter

We trust this action meets with your approval, Mr. Cole, and we are waiting to be of service to you.

Sincerely,



R.H. Potter
Supervisor
Product Service

RHP/sac