

UPP address  
107 Dogwood  
Ln  
Kinwood Park,  
Verona, VA 24482

4/22

DATE: 4/21/93  
TIME: 4:10  
FILE #: \_\_\_\_\_  
CALL IS TO FROM CUSTOMER

## RECORD OF TELEPHONE CALL

CUSTOMER NAME: Charles Cook DEALER: \_\_\_\_\_  
ADDRESS: ~~PO Box 582~~ ADDRESS: \_\_\_\_\_  
Verona, VA 24482  
PHONE: 703 247-4273 PHONE: \_\_\_\_\_  
PRODUCT: M1600 Mohawk CODE/S/N: 6535828  
CALIBER: 1243 Win.

## CUSTOMER'S ATTITUDE:

BEGINNING: \_\_\_\_\_ IRATE \_\_\_\_\_ ANGRY ☒ CALM \_\_\_\_\_ PLEASED

AT END: \_\_\_\_\_ IRATE \_\_\_\_\_ ANGRY \_\_\_\_\_ CALM ☒ PLEASED

CUSTOMER CONCERN: Alleged <sup>bringing in balling</sup> firing upon safety  
release with gun out of the stock in  
preparation to glass <sup>into</sup> Bought gun used  
for son. No work done on it by him  
No V on left side of trigger piece.

RESOLUTION: Told him recall gun & to send  
to Stion for repair m/c.

EMPTY  
★ SEND BOX - done by B. H. 4/22  
COMMENTS: \_\_\_\_\_