

DATE: 11/2/78 *max 65*
 TIME: 11:55

COMPLAINT NO.: _____

RECORD OF TELEPHONE CALL

CUSTOMER NAME: LEE COUREY DEALER: _____
 ADDRESS: 3571 HEIN DR. ADDRESS: _____
STERLING HTS., IN 46077
 PHONE: (313) 979-8146 PHONE: _____

PRODUCT: mp50 801 30/06 CODE/SN: 12 2 20 23

☐ PERSONAL INJURY ☐ PRODUCT DAMAGE ☐ PRESIDENTIAL ☒ OTHER

CUSTOMER'S ATTITUDE:

BEGINNING: ☐ IRATE ☐ ANGRY ☒ CALM ☐ PLEASED
 AT END: ☐ IRATE ☐ ANGRY ☒ CALM ☐ PLEASED

COMPLAINT:

The above rifle malfunctioned on 2 different occasions. The trigger was pulled, nothing happened, the rifle fired.

RESOLUTION:

Barney is sending rifle via C.R.S. to the...

COMMENTS:

Customer is in no hurry!