

Dorn's Gun Service

4388 Mercer University Drive
Macon, Georgia 31206
(912) 471-0304
Warranty Service for
Browning, Colt, Marlin,
Mossberg, Remington, Winchester (USRA)

REMINGTON SERVICE DEPT
14 HOEFLER AVE.
ILION N. Y.

4/30/93

Re 700# BC375990 20-00 cal.

ENCLOSED RIFLE PURCHASED 1 YEAR AGO. BARREL CODE INDICATES
1982 PRODUCTION.

OWNER COMPLAINS THAT WHILE USING IT IN COLD WEATHER
CONDITIONS THAT THE FIRING PIN FOLLOWED FORWARD WHEN CLOSING
THE BOLT, IT DID NOT FIRE. HE EMPTIED FIREARM AND IT
CONTINUES TO FAIL TO COCK.

HE THEN ATTEMPTED TO ADJUST TRIGGER TENSION TO HEAVIER
TRIGGER PULL, WHICH DID NOT HELP.

IN EXAMINING THE FIRE CONTROL SYSTEM, IT APPEARS THAT THE
EXCESSIVE PRESERVATIVE APPLIED TO THE ACTION SATURATED THE
TRIGGER GROUP AS WELL AS THE BOLT ASSEMBLY. AND IF THIS RIFLE
HAS BEEN STORED IN A DEALERS INVENTORY UNTIL A YEAR AGO IT
BECAME A THICK PASTE, WHICH WHEN EXPOSED TO COLD WOULD HAVE A
TENDENCY TO KEEP TRIGGER FROM RETURNING UNDER THE SEAR. AND
FORTUNATELY ALSO KEPT FIRING PIN FROM CAUSING A ACCIDENTLY
FIRING CONDITION WHEN NOT PICKED UP BY THE SEAR.

HE INSISTED I RETURN THE GUN TO THE FACTORY FOR WARRANTY
REPLACEMENT OF THE FIRE CONTROL SYSTEM TO INSURE HIM OF
CONFIDENCE THAT HE WILL NOT HAVE AN ACCIDENTAL FIRING
CONDITION. HE HAS NO CONFIDENCE IN THE EXISTING SYSTEM.
AND ASK THAT I DO NOT CLEAN THE CAKED UP PRESERVATIVE FROM
THE PARTS.

IF YOUR EXAMINATION AND CORRECTION WILL NOT BE COVERED UNDER
WARRANTY AT NO CHARGE, BUT UNDER \$50.00, DO NOT REPAIR AND
SHIP IT TO ME C.O.D. WITHOUT NOTIFICATION.

THANK YOU, AND HAVE A GOOD DAY

Bill Dorn

BILL DORN