

Remington.



REMINGTON ARMS COMPANY, INC.

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

ILION, NEW YORK 13357

TELEPHONE (315) 894-9961

November 7, 1988

Mr. Alvin L. Epperson, Jr.
9523 Quail Village Ln.
Austin, TX 78758

Dear Mr. Epperson:

In reference to your letter of November 30, 1988, referred to this office, Product Service, by our Arms Service Dept. Supervisor, we are sorry to hear of your problem with the M/700.

It is quite understandable that you feel as you do about the situation, but it does not give us an opportunity to rectify a problem, if we are not made aware of it. We would like to have a chance to check over your rifle, Mr. Epperson, because it appears strange that a rifle used for two hunting seasons, 86' & 87' would suddenly be all out of factory adjustment in 1988.

In Austin we have a gun repair shop which does warranty work for Remington. This is:

Mc Brides' Inc.
2915 San Gabriel
Austin, TX 78705
Tel. (512) 472-3532

If a firearm is taken there, they will evaluate the problem and repair under warranty, if it is determined warranty repair is in order.

In the case of your firearm, we are asking you to return it to us, UPS collect, and let us determine the problem. We will expedite the service and return the firearm as soon as possible.

If you decide to do this, send it to:

Remington Arms Co., Inc
14 Hoefler Ave.
Ilion, NY 13357