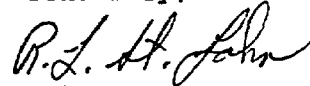


-2-

Mark the package Attn: R. St. John, also put my name St. John on each butt end of the box. This special marking alerts our people and they will immediately notify me of the rifles' arrival.

Again let me say we are sorry you had the problem and are more than thankful no injuries were sustained. We would, however, appreciate the opportunity to examine the rifle.

Sincerely,

A handwritten signature in cursive script, appearing to read "R.L. St. John".

R.L. St. John
Product Service

RLSJ/rld