

**Remington.**



## REMINGTON ARMS COMPANY, INC.

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

ILION, NEW YORK 13357

TELEPHONE (315) 894-9961

February 10, 1988

Mr. Billy R. Farr  
411 Foster Street  
Ashebord, NC 27203

Dear Mr. Farr:

Your letter of January 17, 1988 that was addressed to our Firearms Product Manager, Bridgeport, Connecticut, regarding the stock on your new Model XP-100 handgun, serial number B7521071, has been forwarded to this office for handling.

We were indeed sorry to learn of your having a problem of this nature, as it is not representative of Remington quality.

Please, at your convenience, return the stock only, together with a copy of this letter, via U.P.S. transportation C.O.D. to:

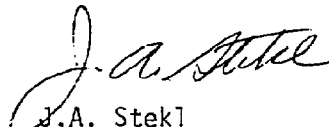
Remington Arms Company, Inc.  
ATTN: Arms Service Div.  
14 Hoefler Ave.  
Ilion, N.Y. 13357

If, upon receipt, the glue can not be satisfactorily removed, we will replace the stock at no-charge to you.

Per your request, we are enclosing a copy of our 1988 catalog.

Thank you for bringing this matter to our attention, Mr. Farr, and for having afforded us this opportunity to be of assistance to you.

Sincerely,

  
J.A. Stekl  
Supervisor  
Product Service

JAS:nb

encl.