

DATE : 2/23/87
 TIME : 12:50
 FILE # : _____
 CALL IS TO FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: W. LYNN FULLER III DEALER: _____
 ADDRESS: 7th & Findlay St. ADDRESS: _____
PORTSMOUTH, OHIO 45662
 PHONE: (614) 353-0965 PHONE: _____
 PRODUCT: M/700 CODE/S/N: _____
 CALIBER: 7mm

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASED
 AT END: _____ IRATE _____ ANGRY _____ CALM X PLEASED

CUSTOMER CONCERN: loaned gun to friend 2-3 years ago - friend
said gun fired when he released safety. When Fuller got
safe back he tried & tried to duplicate malfunction and
said he could not.

RESOLUTION: Fuller is returning rifle to my attention for
examination & proper replacement of trigger arm.
He will visit me when he decides whether or not he wants
a bolt-lock. with gun

COMMENTS: _____

