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REMINGTON ARMS COMPANY, INC.



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January 23, 1984

Mr. James R. Gantt
Box 154
Bloomdale, Ohio 44817

Dear Mr. Gantt:

Reference is made to your letter of January 11, 1984, regarding the malfunction you experienced with your Model 700 ADL 30-06 caliber rifle, serial number 6725931.

We were indeed sorry to learn of your having a problem of the nature you related, as it is not representative of Remington quality, nor characteristic of the Model 700 rifle.

Generally, the type of malfunction you described results from either improper adjustment of the trigger assembly outside our factory, from improper maintenance of the rifle, or, from pressure being inadvertently applied to the trigger at the time the bolt is closed.

Please, at your convenience, return the rifle via insured and collect transportation, to:

Remington Arms Company, Inc.
Attn: J.A. Stekl
Ilion, N.Y. 13357

Upon receipt, we will thoroughly examine the rifle and, if it is found to be factory faulty, any necessary repairs will be made on a no-charge basis.

Thank you for bringing this matter to our attention and for affording us this opportunity to be of service to you.

Sincerely,

J.A. Stekl, Supervisor
Product Service

JAS:tpp