

The trigger had no retraction spring force acting to return the trigger connector under the sear; with this situation the trigger operation will be inconsistent and could malfunction. Also, it was noted that the sealant had been removed and not replaced on the over-travel and weight-of-pull trigger adjustment screws indicating the adjustments have been tampered with outside the factory. In the future, we strongly advise that the trigger assembly not be adjusted by untrained non-Remington personnel as this condition could adversely affect the operation of the trigger assembly.

Since we found your customer's rifle to function properly in every respect, we are prepared to have it returned. However, as a gesture of good-will, and to restore confidence in the rifle, we are replacing the complete trigger assembly with our current style with no bolt lock, as requested by your customer at no-charge. Please allow 2-3 weeks to have this service performed.

Thank you for affording us the opportunity to examine the rifle and report our findings. We trust our action meets with your approval.

Sincerely,


D.J. Sanita
Product Service

DJS:tp

Remington Arms Company, Inc.