

*Remington.*



bcc: J.D. Glenn  
K.D. Green  
E.F. Sienkiewicz  
J.A. Stekl

## REMINGTON ARMS COMPANY, INC.

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

ILION, NEW YORK 13357

TELEPHONE (315) 894-9961

August 29, 1985

Mr. Michael G. Hales  
611 S. Rainbow Drive  
Clare, Michigan 48617

Dear Mr. Hales:

Examination has been completed on your Model 721, serial number 127904, which you sent to our attention for firing upon bolt opening and bolt closing.

Our experts found that considerable outside the factory modification was made to your fire control assembly. The weight of pull adjusting screw was backed off so far that there was not any spring force holding the connector against the face of the trigger. Therefore, the trigger was adjusted way too lightly with not nearly enough sear adjustment, and these radical adjustments caused your problem.

Based on our fire control assembly modification problem findings, we can install a new fire assembly which will correct the problem. We'll then send the repaired rifle, in first class condition, to your home address on a C.O.D. basis. If you choose this course of action, please advise by letter, and our Arms Service Division will send you a repair quotation.

However, from the tone of your letter, we infer that after the serious mishap at Jay's Gun Shop you may feel you can never again trust the rifle even if repaired. Therefore, as a gesture of good will and in exchange for your Model 721, we can offer you a special replacement price of \$207.00 for a new Model 700 ADL in .270 Win. caliber. This replacement price is 50% lower than the approximate suggested retail price for the firearm. If you choose this course of action, please send a check to my attention for \$207.00, made payable to Remington Arms Co., Inc. We will