gun back to their workshop and placed it in a padded vice. In this position the gun was aimed in the direction of the showroom which at the time was filled with customers since it was a sidewalk sale day. Using channel locks the man rotated the rear end of the bolt clockwise 1/8 turn and it sprang back into place allowing the bolt to be opened. opened the bolt and easily ejected the spent cartridge. He then chambered the live round expecting to eject it as well. As soon as the bolt closed, the gun fired! The bullet went through the wall and into the crowded show room. It passed through one or two racks filled with merchandise destroying three electronic fish finders valued at \$600.00. Fortunately that was all that was destroyed and thank God no one was hit. It was very close. Also it took me about a day to get back my hearing since I was standing next to the gun when it discharged.

It is an understatement to say that this was an unfortunate accident which never should have happened. Yes, the employee at Jay's was negligent to chamber a live round in a store when the gun obviously had a problem to begin with.

Nevertheless, the problem I experienced last fall and this nearly disasterous accident, should never have occured at all. I have really enjoyed my .270 caliber Remington. It has downed many deer, but it is worthless to me now. How can I ever trust it again even if I had it fixed "as good as new"? I'll always expect the bolt to recoil into my face and that makes concentrating on any target pretty difficult. Additionally, I couldn't and wouldn't, sell the gun to anyone. However, I would be satisfied to sell it back to Remington Arms or trade it for a new model.

All of us were very lucky Friday thanks to God, but I'm out a quality firearm and Jay is out \$600.00 and probably several customers.

I am looking forward to your response.

Sincerely,

Michael G. Hales

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