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REMINGTON ARMS COMPANY, INC.

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

ILION, NEW YORK 13357 TELEPHONE (315) 894-9961

January 26, 1989

Mr. Gentry Harter Route 2, Box 147 Floyd, VA 24091

Dear Mr. Harter:

We were sorry to hear of the mishap with your Model 700, 25-06 caliber, serial number 6425717.

We would appreciate your returning your rifle to us for evaluation and inspection. Anything which appears to be our responsibility we will stand behind 100%.

Send it to:

Remington Arms Co., Inc. 14 Hoefler Ave. Ilion, NY 13357

Mark each end of the package with my name "ST. JOHN". This will get it to me in a hurry and I will be able to expedite it for you.

Again, we are sorry you had the problem, and will do all we can to help.

Sincerely,

T. J. St. Jahn

R.L. St. John Product Service

RLSTJ:tpp