

Call referred by D.J.S.

DATE: 12/31/86TIME: 3:00

COMPLAINT NO.: \_\_\_\_\_

RECORD OF TELEPHONE CALLCUSTOMER NAME: DANIEL R. HODGKINS DEALER: \_\_\_\_\_ADDRESS: 3205 SUMMITER ADDRESS: \_\_\_\_\_CORPUS CRISTI, TX 7840PHONE: (512) 241-2283 (Home) PHONE: \_\_\_\_\_(512) 882-5636 (Bus)PRODUCT: 1M/200 BCL 270 WIN CODE/SN: 6803205

\_\_\_ PERSONAL INJURY ☒ PRODUCT DAMAGE \_\_\_ PRESIDENTIAL ☒ OTHER

## CUSTOMER'S ATTITUDE:

BEGINNING: \_\_\_ IRATE \_\_\_ ANGRY ☒ CALM \_\_\_ PLEASEDAT END: \_\_\_ IRATE \_\_\_ ANGRY ☒ CALM \_\_\_ PLEASED

## COMPLAINT:

Unloading rifle - fired when safety was released - blew hole  
in pick-up Truck

RESOLUTION: Hodgkins is sending rifle to me via U.S.S. for  
exam.



## COMMENTS:

- 1) Received rifle and
- 2) Went to the rifle range - like very much; says it very accurate
- 3) Seems only interest in getting rifle fixed - no mention of  
reimbursement for hanging to truck.