State Automobile Mutual Insurance Company. HOOTON INSURANCE AGENCY, INC. P. O. BOX 686 KINGWOOD, WEST VIRGINIA 26537 PHONE: (304) 329-0960

August 7, 1981

Remington Arms Company, Inc. Attn. Mr. J. A. Stekl, Supervisor Firearms Product Service Ilion, New York 13357

Dear Mr. Stekl:

I am writing in response to your letter of July 28, 1981, wherein you set forth that your experts have completed their examination of my Model 700 BDL 30-06 caliber rifle, serial number 6894689 after it fired when the safety was moved into the "fire" position.

Yes, I do want the trigger assembly replaced, because not only did this malfunction happen once, but it happened on two different occasions with two different experienced individuals.

Your letter advised that your experts have concluded their examination and that the rifle has passed all necessary tests and that possibly there was pressure applied to the trigger mechanism. Please be advised that I intend to hold Remington Arms Company fully responsible for the malfunctions of this rifle regardless of what their experts say.

As previously stated, the gun discharged on two (2) different occasions with two (2) different individuals who had both had years of experience in handling and using firearms, and this type of incident has never happened on any other occasion with any other firearm, so I am certainly aware when a rifle has discharged without any pressure on the trigger.

Therefore, if you are willing to send this rifle back to me, then your company will assume all responsibility for the same.

I might also add that the gun did not discharge in this manner on every occasion that it was used, but it DID HAPPEN on two occasions, and I cannot accept the conclusion of your experts that there is not a malfunction in the trigger mechanism.

Yours very truly. Jon A. Hooton

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